

https://project.ocds.tech

IT-7993 IT Capstone Project

ID: G01/W01-P4

Title: Owl Cyber Defense Systems

Sponsor: Dr. Ying Xie

April 23, 2024



Team Members: Scott Gilstrap, Stephanie Aguirre, Chris Dunbar, Justin Place, Ryan LeBlanc



Milestone-3 Presentation

April 23, 2024

Agenda:

Project overall outcome details

- Sprint 3 Milestone Goals and Objectives
- Sprint 3 Milestone Progress Summary
 - One-page Dashboard
 - Overall WBS: Timeline / Gantt Chart
- Sprint 3 Weekly Scrum Updates
- Sprint 3 Epic Task Discussions (all deliverables)
 - Overall WBS: Timeline / Gantt Chart
 - Team member deliverable presentations
 - WBS: Timeline / Gantt Chart for each Epic
 - Discussion with Empirical Evidence & Artifacts
- Time Tracking: Team and individual effort hours via person-hour burn-up pivot tables / charts / graphs associated with Sprint 3
- Review of project performance and takeaways
- Plans & reminders for the rest of the semester
 - C-Day, Department Presentation, Peer Evaluation, & Self-reflection (specific dates/times)

OCDS Team



- Scott Gilstrap
 - Project Manager / Team Leader / Scrum Master
 - OCDS VP of Project Management



- Stephanie Aguirre
 - Project Technical Writer / Instructor
 - OCDS VP of Learning and Development



- Chris Dunbar
 - Project Systems Administrator / Web Master
 - OCDS VP of Infrastructure and Web Development



- Justin Place
 - Project Senior Architect / Al Developer
 - OCDS VP of Development Operations



- Ryan LeBlanc
 - Project Senior Architect / Al Developer
 - OCDS VP of Product Development



Sprint 3 Goals & Objectives

Production Deployment & Release

Milestone 3 Goals

Strategic Objective:

Establish the OCDS cybersecurity business providing small businesses cost effective tools to increase their cybersecurity protection posture at an affordable rate

Sprint 3
Mar 26 – Apr 21, 2024

Operational Objectives

- Business Plan fully completed and published
- Company Policies published in Business Plan
- Project Website deployed and released into production with all documentation
- Company Website deployed and released into production
- Cyber Awareness Training Modules deployed and released into production on website
- IT Security Plan deployed and released into production on the website
- Proprietary Risk Assessment deployed and released into production on the website
- Al Security Chatbot deployed and released into production on the website
- Server Hardening Tool deployed and released into production
- SIEM Advanced Firewall and Log Analyzer deployed and released into production

Sprint 3 Milestone/Epic Progress Summary

Sprint 1 Milestone Progress One-Slide Dashboard

Epic / Objective	Health	Target Date	Progress	Key Issues & Risks	GTG Action Plan	Leadership Assistance Requested
Release Project Website into Production	В	14-Apr-24	 Successfully completed Project website with documentation. Project website is self designed/published and self hosted. 	NA	NA	NA
Release OCDS Company Website into Production	В	21-Apr-24	 Successfully completed Company website with Products & Services. Project website is self designed/published and self hosted. 	NA	NA	NA
Release OCDS Business Plan into Production	В	14-Apr-24	 Successfully completed Business Plan with all required content. The Business Plan is published & available via websites. 	NA	NA	NA
Release OCDS Company Policies into Production	В	14-Apr-24	 Successfully completed the OCDS Company Policies. Company Policies are published & available via the Business Plan. 	NA	NA	NA
Release Cyber Awareness Training Client Offering into Production	В	14-Apr-24	 Successfully completed Cyber Awareness Training Modules. All modules are published & available via websites. 	NA	NA	NA
Release Information Security Plan Client Offering into Production	В	07-Apr-24	 Successfully completed the IT Security Planning Form Questionnaire. The IT Security Planning Form Questionnaire is available via website. 	NA	NA	NA
Release Risk Assessment Plan Client Offering into Production	В	23-Mar-24	Successfully Completed the proprietary Risk Assessment Questionnaire and Planning form. (Example: Scrappy Tax Service)	NA	NA	NA
Release OCDS Information Security Chatbot Client Offering into Production	В	18-Mar-24	The OCDS Security Chatbot was successfully deployed and has learned the appropriate 800-53 security standards.	NA	NA	NA
Release OCDS Server Hardening Tool Client Offering into Production	В	21-Mar-24	 All VM supporting Infrastructure was successfully deployed. Successful STIG deployment of the OCDS Server Harding Tool. 	NA	NA	NA
Release OCDS SIEM Advanced Firewall & Log Analyzer Client Offering into Production	В	19-Mar-24	 Successful build out of supporting VM Infrastructure Successful SIEM tool configuration (Security Onion) & Deployment. 	NA	NA	NA









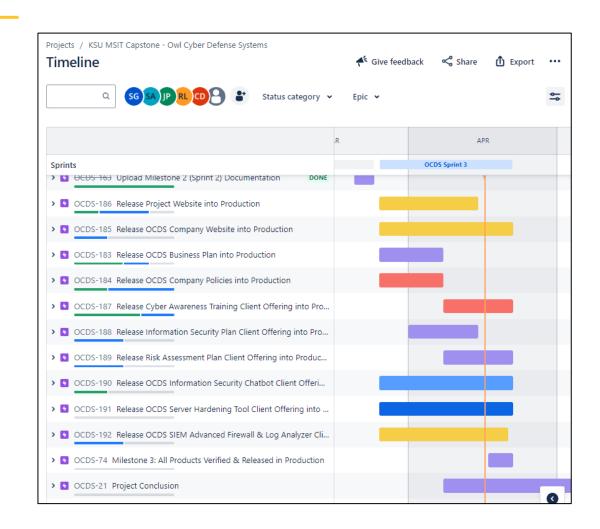






Sprint 3 Milestone Progress Summary

- All Sprint 3 Epics are completed or on target for successful completion by due date.
- All tasks have been completed and/or addressed in a timely manner to be on track.
- Weekly Scrum meetings were conducted, and updates were logged appropriately.
- Project workload has been distributed evenly with each team member contributing appropriately.
- No issues or risks were encountered during Sprint 3
- No change request was required



Sprint 3 Weekly Scrum Updates

Project Manager	Project Objective	Start Date	End Date
Scott Gilstrap	Design and establish a first-class cybersecurity company offering world-class AI-enable proprietary cyber protections to meet today's robust cybersecurity requirements at a reasonable cost to the client.	01/16/24	05/05/24

Overall	Schedule	Budget	Scope	Resource
•	•	•	•	•

Key Accomplishments/Activities	Next Steps
 Review all company policies and prepared them for production release Completed logic in PS to iterate through CSV file and run commands against system Updated .py to fix RTX Chatbot Took all VM snapshots (backup purposes) Setup logic to check registry DWord creation and appropriate entry Completed the IT Security Planning Questionnaire 	 Release company policies into production Review Cyber awareness Training Modules Prepare training modules for production release Finish writing PS script to evaluate and change values against STIG for Windows Continue work on PS script and complete further testing on Windows VM Complete the Proprietary Risk Assessment Questionnaire Reconfigure the VM infrastructure and network cabling for the OCDS SIEM

Key Milestones	Start Date	End Date	% Complete
Planning & Designs Complete (Sprint 0)	01/19/24	01/25/24	100%
Planning & Designs Complete (Sprint 1)	01/25/24	02/25/24	100%
Development & Testing Complete (Sprint 2)	02/26/24	03/24/24	100%
Business Plan & Products Released to Production (Sprint 3)	03/18/24	04/21/24	25%

ID	Key Risk(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A

ID	Key Issue(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A



Week-1: 24 – 30 Mar 2024



Project Manager	Project Objective	Start Date	End Date
Scott Gilstrap	Design and establish a first-class cybersecurity company offering world-class AI-enable proprietary cyber protections to meet today's robust cybersecurity requirements at a reasonable cost to the client.	01/16/24	05/05/24

Next Steps

Overall	Schedule	Budget	Scope	Resource
•	•	•	•	•

Key Accomplishments/Activities
 Conducting troubleshooting of the script handling SCAP scanning/STIGing – determined the multiple registry changes are affecting VM performance
✓ Product & Services website configurations
✓ Training page website configurations
✓ Updated Team photos and BIOs for both websites
✓ Added appropriate STIG entries in script
✓ Completed section 1 of the Risk Assessment Planning

- ✓ Finish writing PS scripts to evaluate and change values against the STIGs for Windows
- ✓ Website configurations
 - ✓ Product page & child pages
 - ✓ Services page & child pages
 - ✓ Training page and links to modules
 - ✓ Team page content
- √ Visit physical data center to resolve network issue for SIEM VM
- ✓ Complete further STIG scripting for STIGing VMs
- ✓ Complete section 2 of Risk Assessment Planning Questionnaire

Key Milestones	Start Date	End Date	% Complete
Planning & Designs Complete (Sprint 0)	01/19/24	01/25/24	100%
Planning & Designs Complete (Sprint 1)	01/25/24	02/25/24	100%
Development & Testing Complete (Sprint 2)	02/26/24	03/24/24	100%
Business Plan & Products Released to Production (Sprint 3)	03/18/24	04/21/24	50%

ID	Key Risk(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A

ID	Key Issue(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A



Questionnaire

Week-2: 31 Mar – 06 Apr 2024



Project Manager	Project Objective	Start Date	End Date
Scott Gilstrap	Design and establish a first-class cybersecurity company offering world-class AI-enable proprietary cyber protections to meet today's robust cybersecurity requirements at a reasonable cost to the client.	01/16/24	05/05/24

Overall	Schedule	Budget	Scope	Resource
•	•	•	•	•

Key Accomplishments/Activities	Next St
 ✓ Visited the physical data center – configured correct switch for spanning port (established mirroring) ✓ Connected SIEM VM to correctly configured port ✓ Identified critical error in SIEM VM ✓ Completed minor updates to Company and Project websites ✓ Completed section 3 of the Risk Assessment Planning Questionnaire 	✓ Re ✓ Co Qu ✓ Co cli ✓ Up ✓ Fi

Next Steps
 Rebuild SIEM VM (again) to address critical error Complete section 4 of the Risk Assessment Planning Questionnaire Completing an example IT Security Assessment for client Scrappy Tax Service Update OCDS Security Chatbot Finalize all scripts

Key Milestones	Start Date	End Date	% Complete
Planning & Designs Complete (Sprint 0)	01/19/24	01/25/24	100%
Planning & Designs Complete (Sprint 1)	01/25/24	02/25/24	100%
Development & Testing Complete (Sprint 2)	02/26/24	03/24/24	100%
Business Plan & Products Released to Production (Sprint 3)	03/18/24	04/21/24	75%

ID	Key Risk(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A

ID	Key Issue(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A



Week 3: 07 – 13 Apr 2024



Project Manager	Project Objective	Start Date	End Date
Scott Gilstrap	Design and establish a first-class cybersecurity company offering world-class AI-enable proprietary cyber protections to meet today's robust cybersecurity requirements at a reasonable cost to the client.	01/16/24	05/05/24

Next Steps

Overall	Schedule	Budget	Scope	Resource
•	•	•	•	•

Key A	ccomplishments/Activities
	Rebuilt SIEM VM to address critical error – issue resolved
	Completed section 4 of the Risk Assessment Planning Questionnaire
	Created example client reports for IT Security and Risk Assessment Plan
\checkmark	Updated OCDS Security Chat with final datasets
\checkmark	Completed all scripts for STIG and Chatbot learning
\checkmark	Prepare red for Mielstone-3 presentation

 Review all deliverables for completion Meet as a team for final discussions Complete preparation for milestone-3 presentation Prepare final presentation Complete various evaluations and surveys Sprint 3 retrospective Identify project accomplishments, challenges, lessons learned, and opportunities for improvement

Key Milestones	Start Date	End Date	% Complete
Planning & Designs Complete (Sprint 0)	01/19/24	01/25/24	100%
Planning & Designs Complete (Sprint 1)	01/25/24	02/25/24	100%
Development & Testing Complete (Sprint 2)	02/26/24	03/24/24	100%
Business Plan & Products Released to Production (Sprint 3)	03/18/24	04/21/24	95%

ID	Key Risk(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A

ID	Key Issue(s)	Description	Mitigation / Action Plan
No Data	None	N/A	N/A

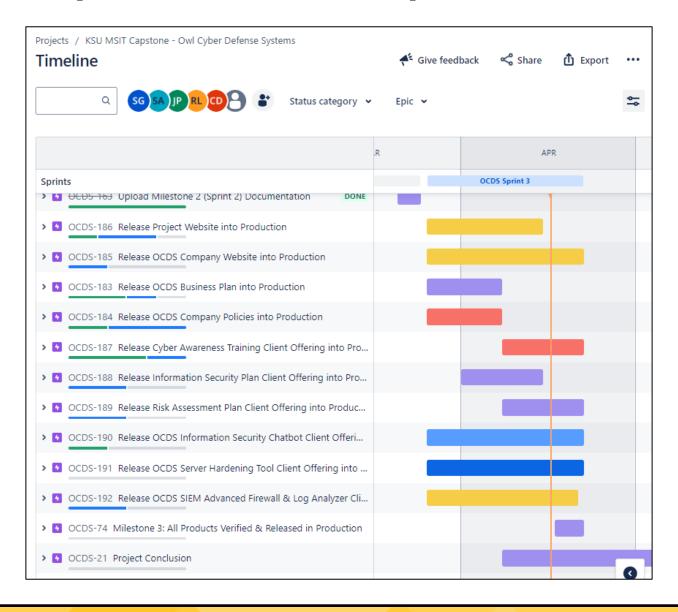


Week 4: 14 – 20 Apr 2024



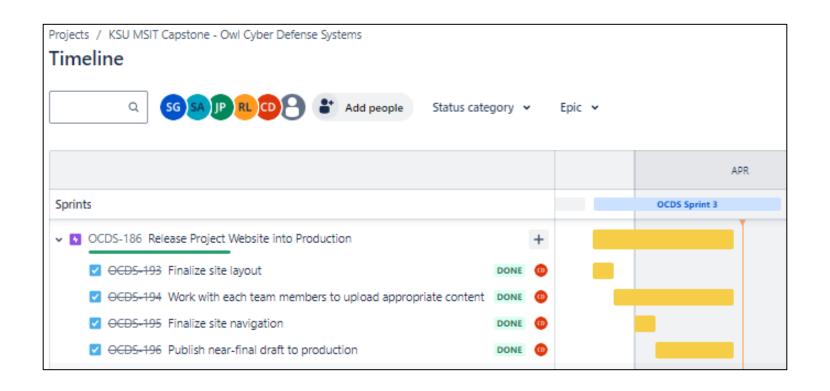
Sprint 3 Epic & Task Discussions

Overall WBS Epic Timeline for Sprint 3 Milestones

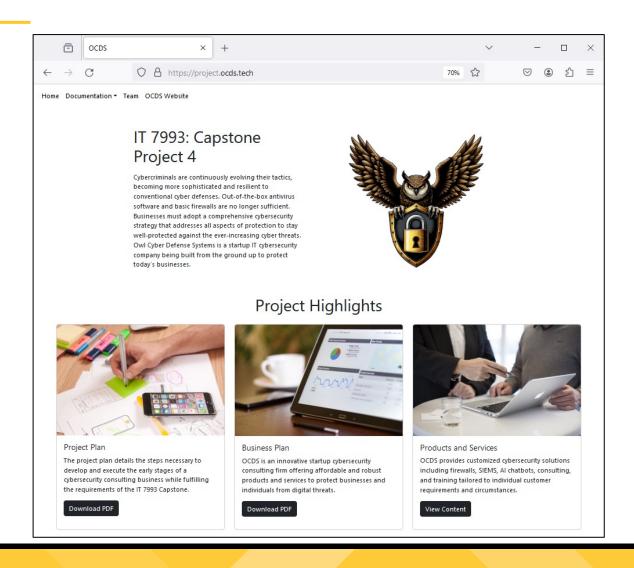


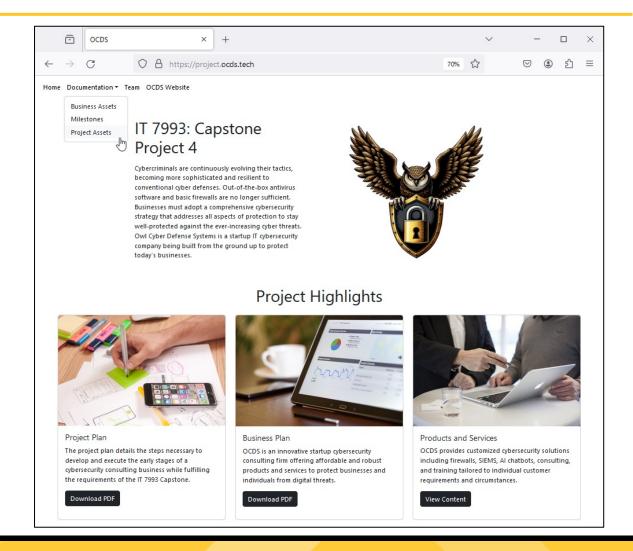
Chris Dunbar

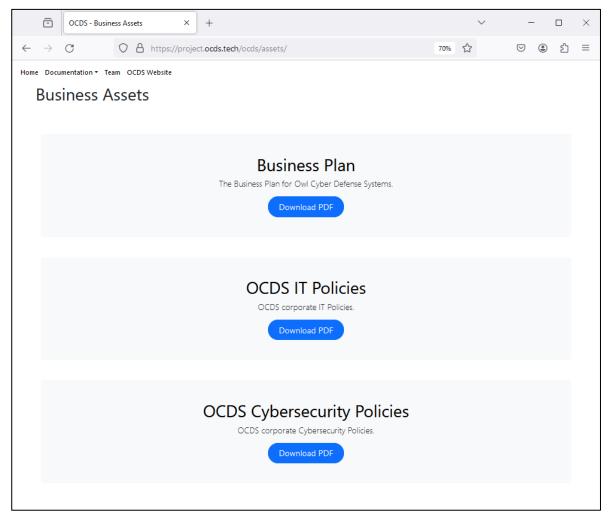


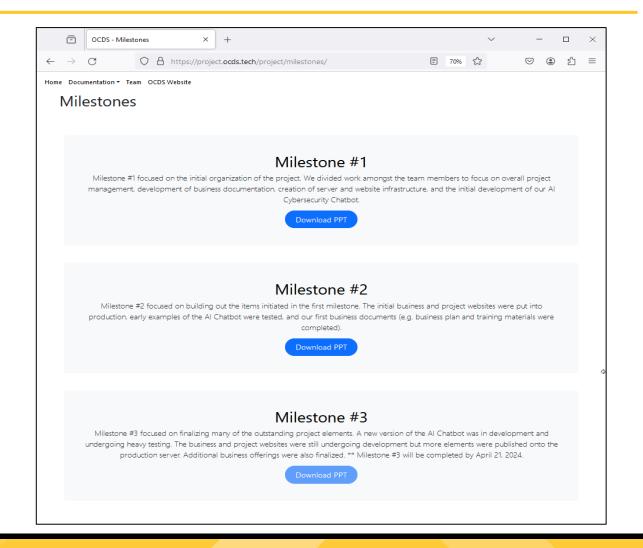


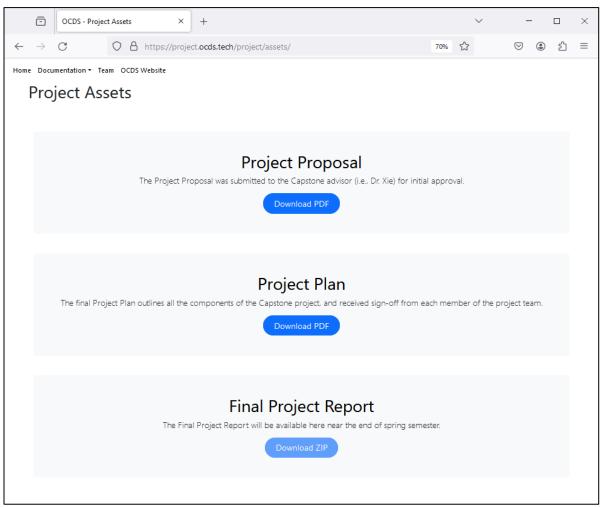
- Project website URL: https://project.ocds.tech/
- Hugo & Bootstrap
- Home
 - Project Plan Download
 - Business Plan Download
 - Products & Services
- Documentation
 - Business Assets
 - Milestones
 - Project Assets
- Team Headshots with Bios
- Link to OCDS Company website

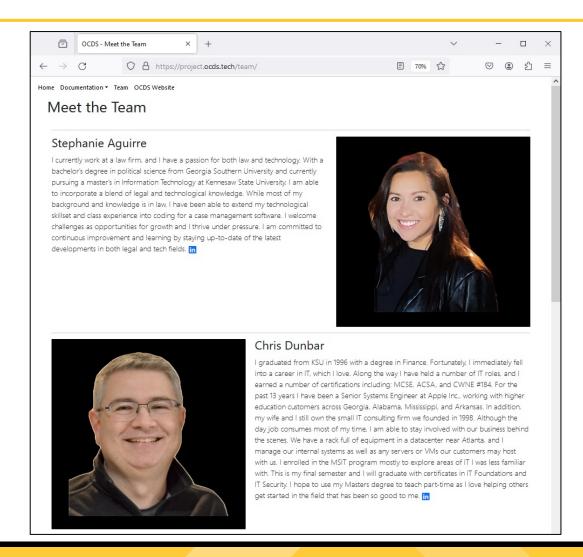












Scott Gilstrap

Born and raised in Rome, GA, joined the Navy right out of high school. Graduated Naval Nuclear Power School and served as a Nuclear Reactor Operator for 6 years aboard nuclear ballistic missile submarines. Honorably discharged and settled in Baton Rouge, LA (Geaux Tigers) working at Riverbend Nuclear Plant as a reactor operator for 6 more years. Moved back home to Rome, GA, entering the IT field as a telephone technical support agent and ascending through multiple roles such as Server Engineer, Network Engineer, Storage Engineer, Network Services Supervisor, IT Manager, and Global IT Service Delivery Manager. Shortly after moving back to Rome joined the Navy Reservers as an Information Technologist and still serving today. Picked up multiple certifications and degrees along the way. CompTIA A+, Network+ and Security+, CISSP, CCNA, MCP, MCSA, MCSE, ITIL 4, AWS Certified Practitioner, Azure Fundamentals, Agile Scrum Master, Associates of Applied Technology from Georgia Highlands College, Bachelor of Science in Business Administration from Shorter University and a Master of Science in Information Technology with Graduate Certificates in Information Security and IT Enterprise Management from Kennesaw State University (May 2024). in





Ryan LeBlanc

I am a dedicated professional with a strong background in cybersecurity, system administration, and infrastructure management. With a Bachelor's degree in IT from Kennesaw State University, I have honed my skills in analyzing and safeguarding digital systems against potential threats. My experience extends to serving in the United States Navy, where I developed a disciplined approach to problem-solving and a keen understanding of security protocols. Throughout my career, I have demonstrated proficiency in implementing robust security measures, optimizing system performance, and ensuring seamless operation of complex networks. in

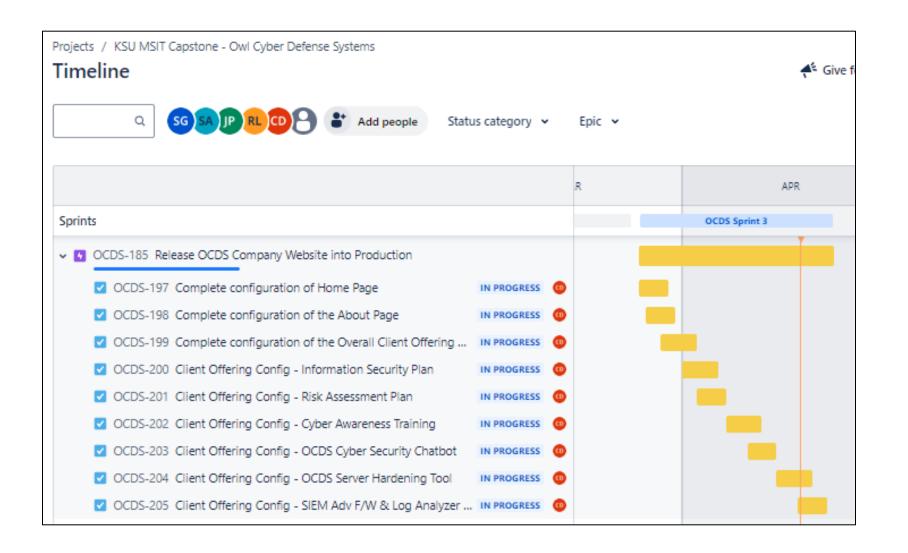
Justin Place

Experienced and innovative IT professional with a passion for leveraging technology to drive business growth and optimize operations. With a solid background in deploying systems, system administration and cybersecurity. I thrive in dynamic environments where I can apply my technical skills and strategic mindset to solve complex challenges and make sure systems are compliant with DCSA standards. I received hands-on experience through a part-time job at Kennesaw State University's Housing IT department; a Co-Op opportunity with GTRI; as well courses taken. I have since started working at GTRI full-time gaining more experience with security related operations. I hold a Bachelor's degree in Information Technology from Kennesaw State University, where I developed a strong foundation in the field of Information Technology with a focus on security. My coursework covered a variety of topics including policy, application development/design and programming, providing me with a well-rounded understanding of IT principles and practices. in

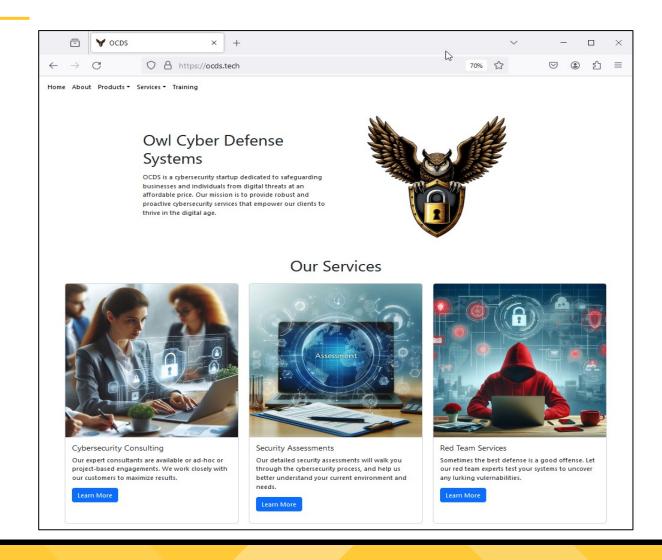


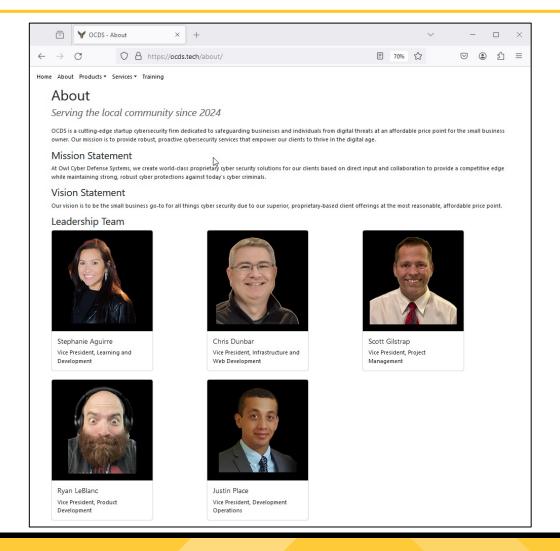
Chris Dunbar

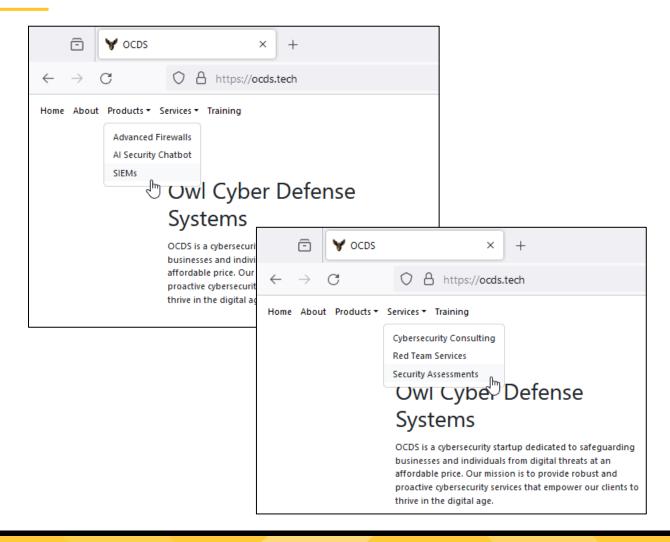


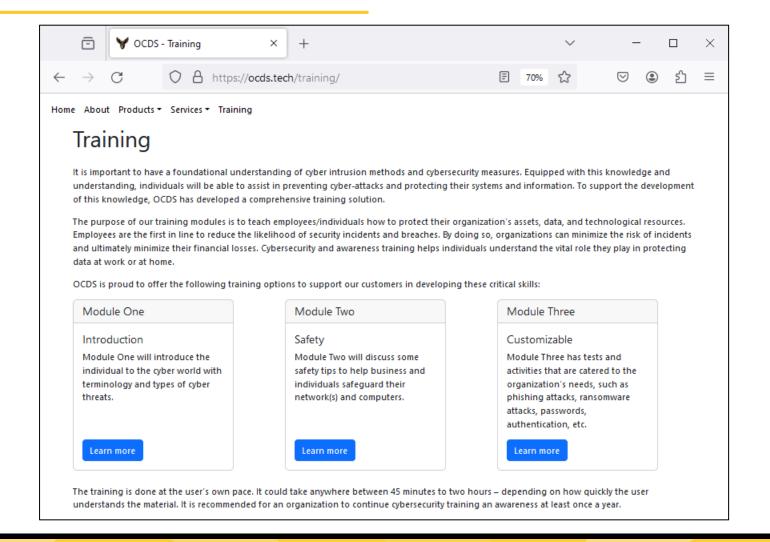


- Company website URL: https://ocds.tech/
- Hugo & Bootstrap
- Home
 - Cybersecurity Consulting
 - Security Assessments
 - Red Team Services
- About
 - Mission & Vision Statements
 - Leadership Team
- Products Firewalls, Al Chatbot, SIEMs
- Services Cybersecurity Consulting, Red Team, Security Assessments
- Training 3 modules



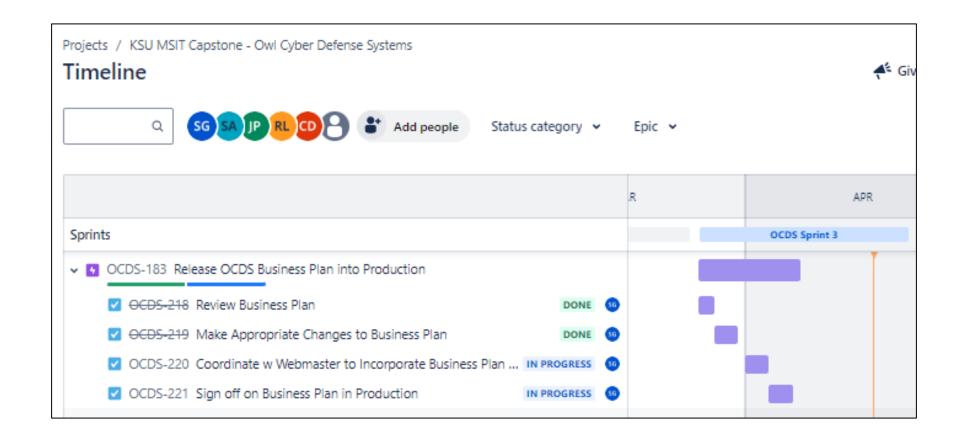






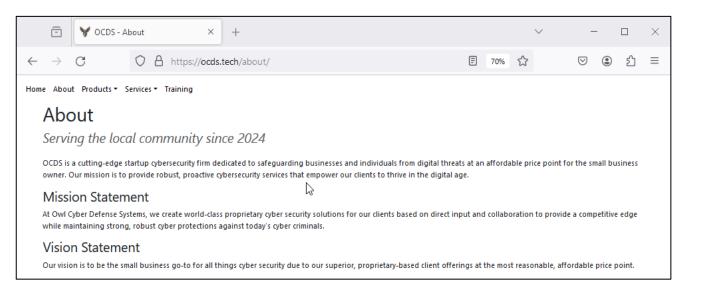
Scott Gilstrap







- Verified Business Plan is complete (24-page document)
- Worked with Webmaster for the Business Plan to be accessible from the **Project** Website
- Worked with Webmaster to ensure the Mission Statement and Vision Statement from the Business Plan are displayed on the Company Website



Busi	iness Plan
Business Plan	
Date: March 03, 2024	
Sace. Water 03, 2024	
Table of Contents	
Business Plan	1
Executive Summary	2
Company & Business Description	4
Company Policies	6
Product & Services Line	8
Market Analysis	9
Marketing Plan	11
Sales Plan	12
Legal Structure & Considerations	15
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Owl Cyber Defense Systems Organization Chart	20
Average Buyer Persona	21
Competitor SWOT Analysis	21
Startup Cost Chart	22
Sales/Revenue Forecasts	22
Projected Project & Loss	23
Initial Funding Requirements	23
Client Offering Pricing Model	
-	

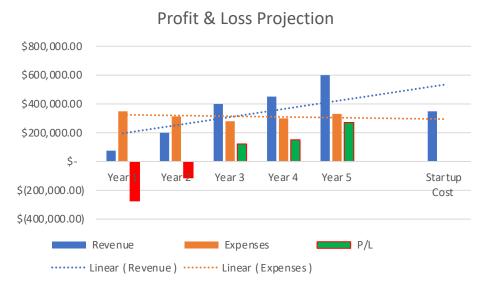


Expense	Cost
Certifications	15,000
Education and Training	25,000
Technology and Equipment	10,000
Business Structure/Legal Fees	1,500
Office Space and Utilities	10,000
Marketing and Branding	25,000
Insurance	1,750
Personnel Costs	250,000
Miscellaneous Expenses	10,000
Total	\$348,250



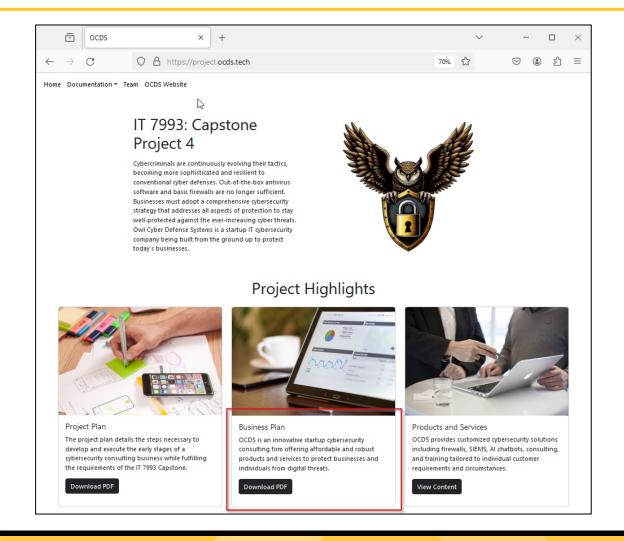
OCDS Client Offering	Retail Cost
Proprietary IT Security Plan	\$699.99
Proprietary Risk Management & Assessment Plan	\$499.99
Al-enabled Security Chatbot Tool	\$1499.99
SIEM Tool	\$999.99
Cyber Awareness Training	\$399.99 per course

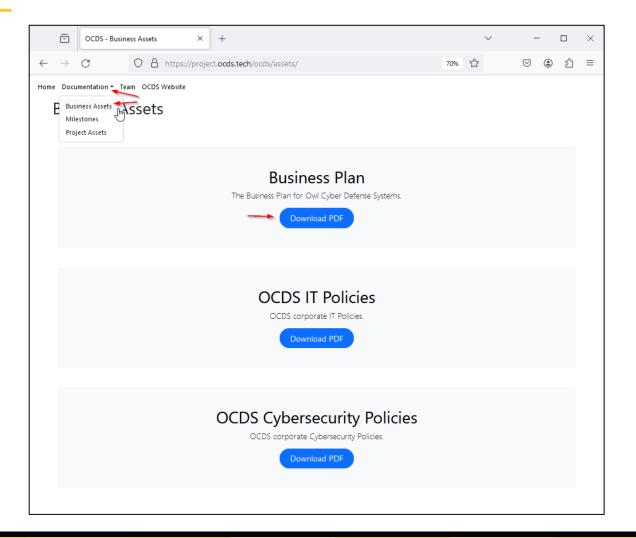
Year	Revenue	Expenses	P/L
Year 1	\$ 75,000.00	\$ 348,250.00	\$(273,250.00)
Year 2	\$ 200,000.00	\$ 313,425.00	\$(113,425.00)
Year 3	\$ 400,000.00	\$ 278,600.00	\$ 121,400.00
Year 4	\$ 450,000.00	\$ 300,000.00	\$ 150,000.00
Year 5	\$ 600,000.00	\$ 330,000.00	\$ 270,000.00
Startup Costs	\$ 348,250.00		



Owner: Scott Gilstrap







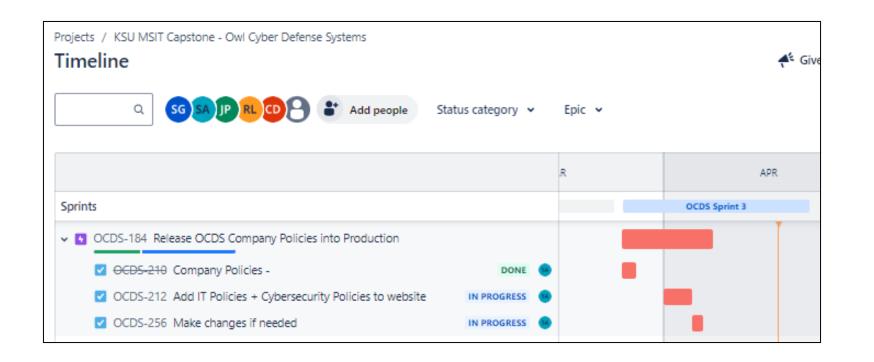
Owner: Scott Gilstrap

Epic: Release OCDS Company Policies into Production

Stephanie Aguirre



Release OCDS Company Policies into Production





Release OCDS Company Policies into Production

- Company policies have been reviewed and successfully completed
- Polices are part of the Business Plan and accessible on the Websites
 - **Equal Opportunity**
 - Workplace Health & Safety
 - Code of Conduct
 - Attendance & Time Off (PTO)
 - **Ethics Policy**
 - **Substance Abuse**
 - Compensation & Benefits
 - Remote Work
 - **Access Control**
 - AUP Acceptable Use Policy
- Updated by OCDS each quarter
- Each employee required to read and agree to each year

Owl Cyber Defense Systems Business Plan		
Date: March 03, 2024	AM	
Table of Contents Business Plan		
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Projected Project & Loss	/	
Initial Funding Requirements		
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Business Strategy

Executing the details laid out in this business plan from sale & marketing strategies to company policies to financial considerations OCDS will invest in quality personnel and provide appropriate means to help them create best in class client offerings to provide cyber protection for our clients.

IT Goals

Aligning with business goals the Information Technology departments will provide OCDS employees with safe, secure, and well preforming technology devices and strive for a solid strategy to improve year over year.

- Purchase developer class laptops for all technology staff and business class laptops for business leaders.
- Implement an advanced proprietary Security Information and Event Management (SIEM) system for each client.
- Create a cloud security policy framework for clients by implementing robust IT Security Plans to monitor cloud workloads for vulnerabilities and increase security posture.
- Develop world-class Cyber Awareness Training programs for clients.
- Identify potential partners and establish communication channels to facilitate integrating threat intelligence feeds and jointly develop solutions for mutual benefit.
- Experiment with emerging technologies (AI, blockchain, etc.).

IT Strategy

Screens 8-9 of 33

The OCDS IT leaders will consistently communicate and collaborate with OCDS business leaders to facilitate alignment. Alliance will be consistent and facilitated by a quarterly sync-up meeting to discuss and re-align goals and strategies. Following the details of this Business Plan, specifically the technology aspects, the OCDS Technology Department will reinvest in appropriate hardware to focused on the IT goals that are synchronized to help the business meet their

goals. Technology personnel will focus on developing products to meet the deliverables to our client offerings to meet the business goals.

Company Policies

Company policies play a crucial role in ensuring the smooth functioning of an organization.

- OCDS will set expectations via written policies detailing what is expected from company employees to including but not limited to performance, values, and behavior.
 These policies will provide a framework for employees to understand their roles and responsibilities within the organization.
- OCDS will strive to maintain consistency and fairness. OCDS well-defined policies will ensure consistency across the company. When everyone follows the same guidelines, it promotes fairness and prevents favoritism.
- Company policies will serve as a guideline for federal or state regulatory requirements to maintain compliance with laws. They help OCDS stay compliant with labor laws, industry-specific regulations, and legal obligations.
- Legal protection will be afforded as OCDS policies will act as pre-warnings for employees.
 By outlining the consequences of failing to abide by the rules, OCDS will be protected legally. In case of disputes or claims, these documented policies will be valuable evidence.
- OCDS will promote a positive work environment via well-crafted policies contributing to
 a safe and enjoyable work environment. OCDS policies will relate to workplace health
 and safety, employee fraternization, and remote work helping to create a positive
 atmosphere for everyone.

OCDS Company Policies are as follows:

• Equal Opportunity Policy: Ensures fair treatment and prevents discrimination based on protected classes (e.g., race, gender, age, religion) in hiring and employment practices.





View

- Employee Code of Conduct: Sets behavioral standards and expectations.
- Attendance, Vacation, and Time-Off: Clarifies leave entitlements and procedures.
- Ethics Policy: Guides employees on ethical behavior and integrity.
- Substance Abuse: Addresses drug and alcohol use in the workplace.
- Compensation and Benefits: Details salary, benefits, and incentives.
- Remote Work: Outlines guidelines for working remotely.
- Access Control: Only authorized users can have access to the organization's IT resources, hardware, software, data, and network.
- Acceptable Use Policy (AUP): Set of rules that govern how an OCDS computer network, website, or service may be used. Outlines both permissible and prohibited actions. The OCDS AUP will serve as a roadmap for responsible and secure use of technology resources and maintain order, protecting assets, and fostering a respectful digital environment.
 - Usage Guidelines: Define acceptable behavior for users. Specify what actions are allowed and what constitutes misuse. By adhering to these guidelines, users contribute to a positive and secure environment.
 - o Network Security: To maintain network security these OCDS practices will define and prevent unauthorized access, data breaches, and other security risks. E.g., this policy will prohibit sharing login credentials or attempt systems hacking, etc.
 - o Resource Allocation: Address resource allocation. Ensure fair usage of network bandwidth, storage, and computing power. Prevent excessive or inappropriate use that could impact overall system performance.
 - Legal Compliance: Ensure OCDS compliance with legal requirements. Address copyright infringement, privacy laws, and intellectual property rights. Following this section of the AUPs, OCDS will avoid legal repercussions.
 - o Risk Mitigation: Mitigate risks associated with misuse. Discourage activities like spreading malware, engaging in cyberbullying, or violating user privacy. These AUP policy section will protect both users and OCDS.

- Bringing Own Device to Work (BYOD): An individual can bring their own device to work, but company software must be installed to protect the organization from malicious software.
- Social Media: Under no circumstances should the organization's property (i.e. software, hardware, data) should be on any social media platform. This could lead to legal and cybersecurity risks.
- User accounts and passwords: Everyone will have their own account and password(s). If an individual is no longer a part of the organization, then their account will be deleted. Passwords must be updated every ninety (90) days to ensure protection from hackers.
- Backing Up Information: Information from devices will be routinely backed up every fifteen (15) days to ensure that information is not lost in case of a cyber-attack. It is also to maintain the integrity of the organization's IT resources.
- Purchase and Installation of Software: All hardware and software must be appropriate and provide value for the organization. It must be able to integrate within the other devices of the organization. If an installation or purchase must occur, then it must go through the IT manager for approval. From there, the IT manager will send the approval to the IT team, who will buy it and have it installed from a reliable and authorized vendor.
- Incident Response: If you see or receive something out of the ordinary, identify the incident and then report it. The incident will be properly escalated to the appropriate personnel to handle and respond to the incident. Once the incident has been dealt with, then an evaluation of the incident must occur in order to see how well it worked and whether anything else must be done to properly manage the incident.
- Wireless Use: To maintain regulation of wireless network access to the organization's IT resources. User authentication is required before accessing the organization's wireless networks. The organization monitors all wireless network to ensure reliable access. The organization reserves the right to restrict and/or move any device(s) that have access to the wireless network to prevent infection or any negative impacts to the IT resources.
- Security Awareness and Training: Should be administered to all individuals of the organization so they can properly handle tasks without jeopardizing the organization's information and data. Providing proof of completion is required.



- Data Retention: All data retrieved from the organization will be stored for three (3) years. After the three (3) years, the data will be completed destroyed and wiped from the organization's backup and storage. All outdated and duplicate data will be removed to keep storage space available. Data includes documents, records, transaction information, contracts, emails or other messaging applications, and customer information.
- Email Usage: Personal use of company email is not allowed. This reduces the risk of receiving spam email that could contain phishing or pharming content. Email exchange must be done on-premises or using a virtual machine to access user's desktop. In case of an email security breach, the IT manager and supervisor must be notified. The organization has the right to monitor, read, intercept, store, and disclose emails.
- Data and Information Security: The availability, integrity, and confidentiality of the organization's information must be protected from corruption, theft, or unauthorized access.

Product & Services Line

Product Offering(s)

- Al-enabled network and server hardening tool
- Advanced firewall, SIEM, and Log Analyzer

Service Offerings

- Client IT Security Plan proprietary build-out
- Client Risk Management Plan proprietary build-out
- Client Cyber Awareness Training

Pricing Model

OCDS pricing is based on a combination of a project-based and a value-based pricing model.

Using a project-based pricing strategy OCDS will charge a flat fee per project as opposed to a direct exchange of money for time. Pricing will be estimated based on the value of the project deliverables. For some projects the strategy will consist of flat fee from the estimated time of the project. OCDS uses this strategy as it is good for consultants providing business services.

Using the value-based model OCDS will price product offerings or services based on what the customer is willing to pay. OCDS could charge more for products we will set prices based on customer interest and data to maintain the competitive pricing and establish OCDS as the most affordable option for our clients while maintaining a modest profit margin. The goal is to increase client sentiment and loyalty while prioritizing clients in other areas of the business. This model also works well in any price-sensitive industry such as client-based products and services.

The pricing structure will fluctuate and will be posted and adjusted via the OCDS website.

Market Analysis

Target Market

IT7993 Business-Plan Final OCDS (Testing) • Saved ∨

The OCDS target market is the small business who is most likely a sole proprietary ownership with one to 10 employees. These small businesses may only have one or just a few products. They may be retail small businesses as well. Industries will vary. They may be professional and business service related. These small businesses are the heart of America. At more than 90% of U.S. businesses 33.3 million businesses are small business in the United Sates [1]. These businesses are our target market because they usually can't afford the cyber protections required for robust defense and they are the ones who need it the most because a successful cyber attack against their business will most likely put them out of business. OCDS needs to help protect these businesses.

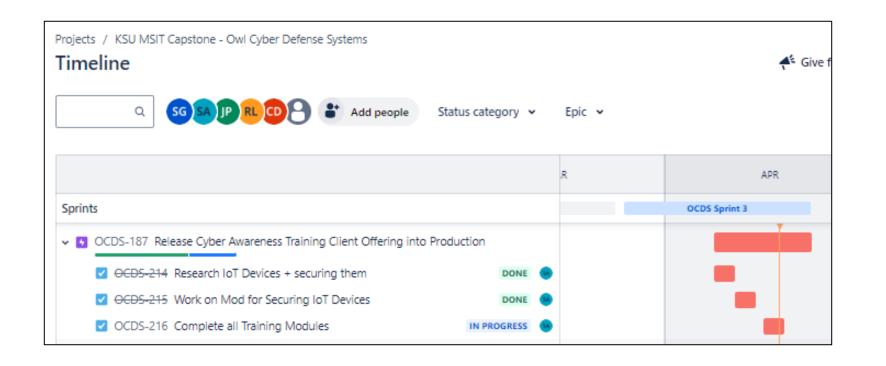
Reference



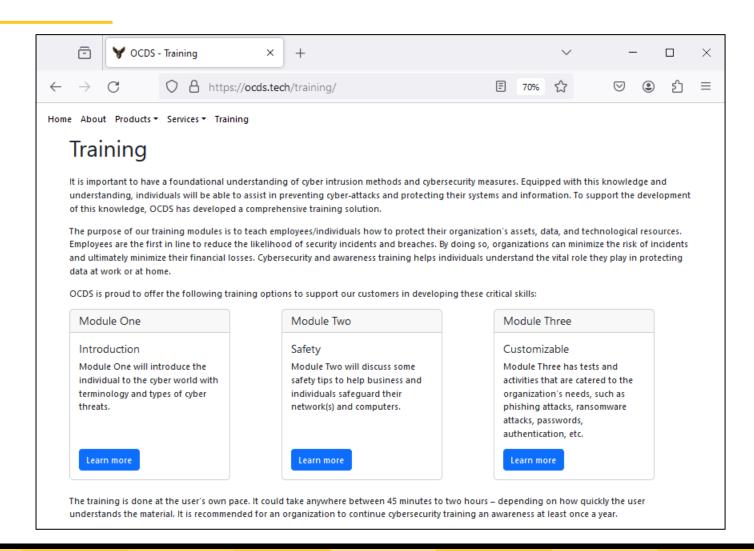


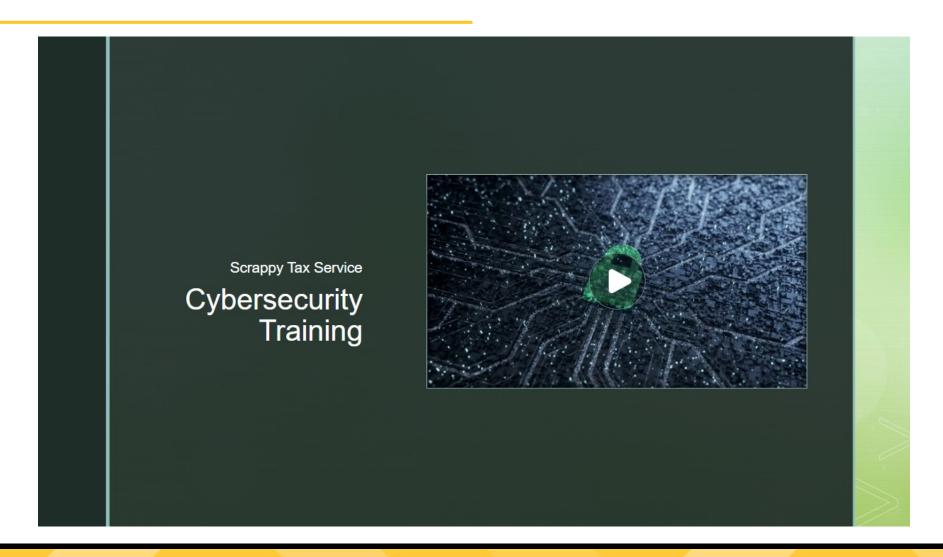
Stephanie Aguirre





- Employees of small businesses experience 350% more social engineering attacks than those at larger enterprises.
- OCDS offers three training modules
 - **1) Module 1**: Introduction terminology and types of threats
 - 2) Module 2: Safety and cyber attack prevention.
 - Module 3: Customized per client with activities and tests.
- Proprietary Cyber Awareness Training prepare specifically for Scrappy Tax Service
 - <u>CyberSecurity Training for Scrappy-</u> Tax-Service.pptx (sharepoint.com)

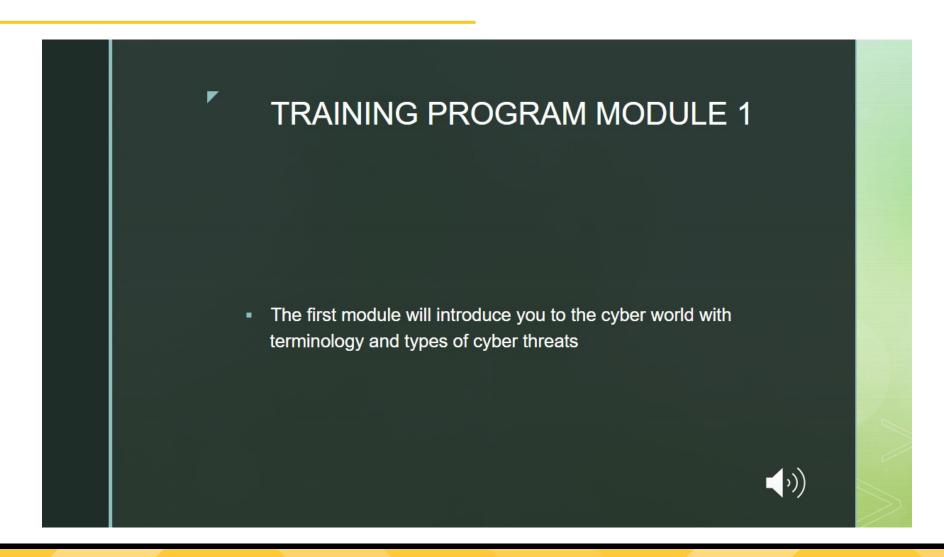


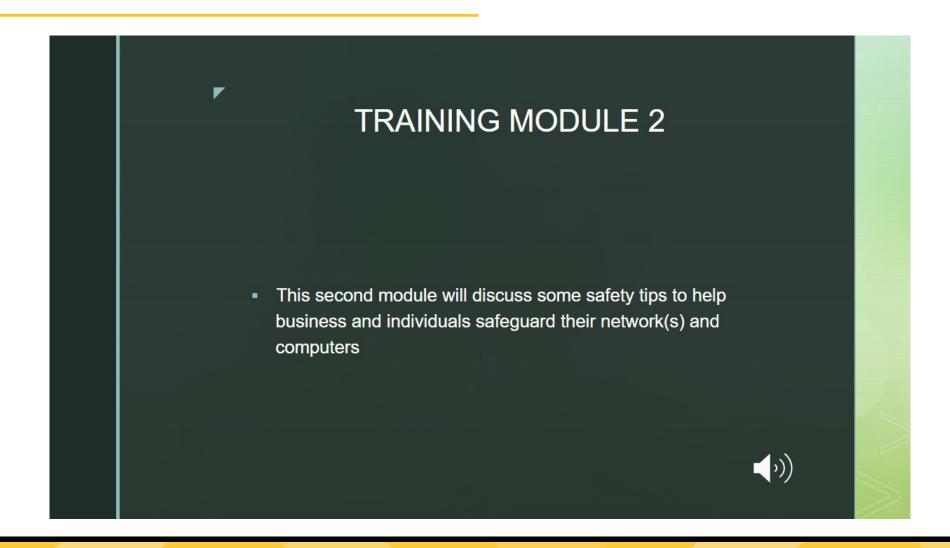


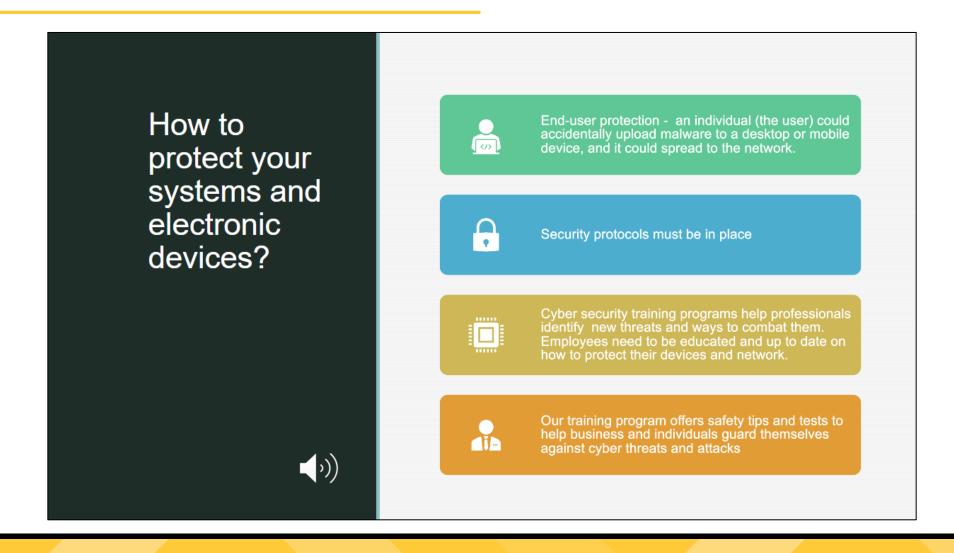
Welcome to Cybersecurity training!

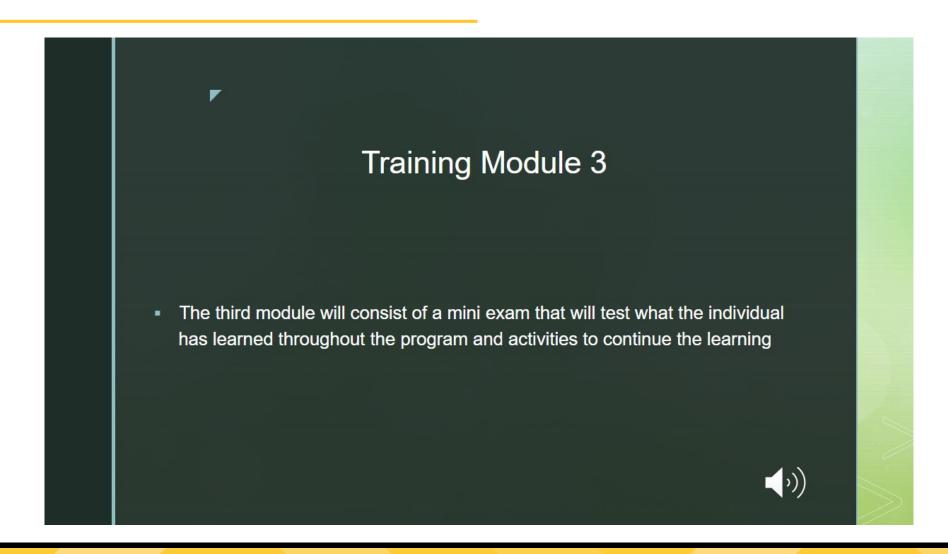
- Cyber security is defending computers, servers, electronic devices, data, and networks from malicious attacks.
- Cyber attacks happen daily and the attacks are always evolving
- With the growing <u>cyber attacks</u>, there is an increase to cybersecurity
- We developed this training guide to help individuals, like yourself, better understand the risks of the cyberworld





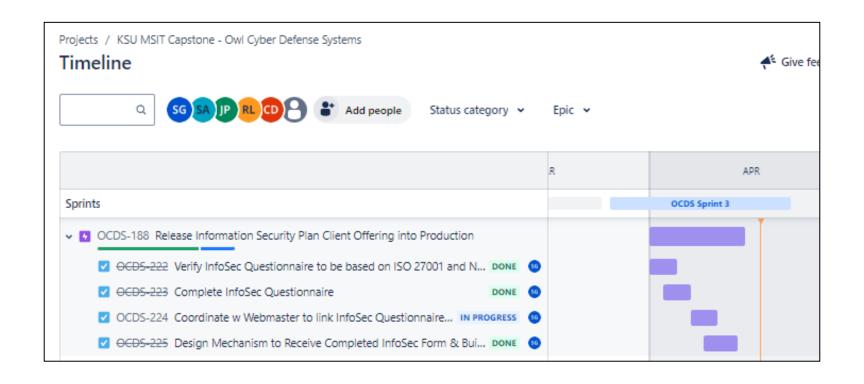






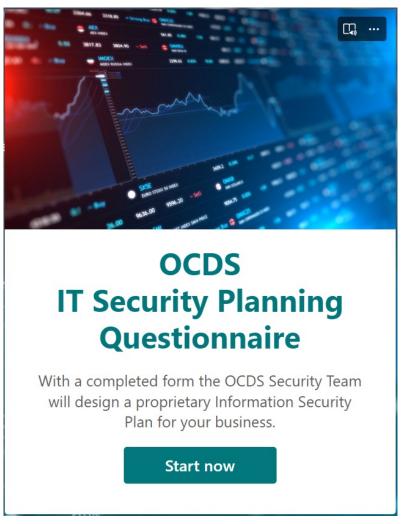
Scott Gilstrap





- Completed and deployed the IT Security Planning Questionnaire into Production
- Based questions and data collection on two primary information security standards
 - NIST 800-53 Standards for Security and Privacy Controls
 - ISO 27001 Information Security Management System (ISMS)
- 17 Sections
- 27 Questions
- 10 File Upload Points
 - Supporting Documentation

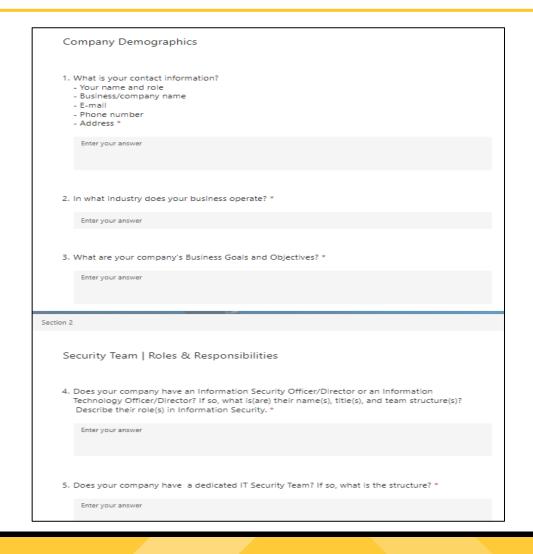


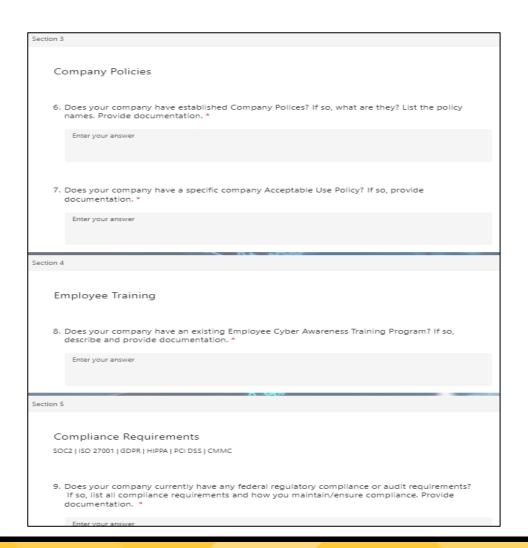


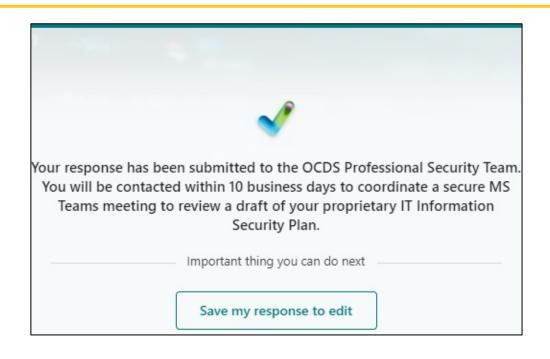
https://forms.office.com/r/6jnRL8eX8j?origin=lprLink

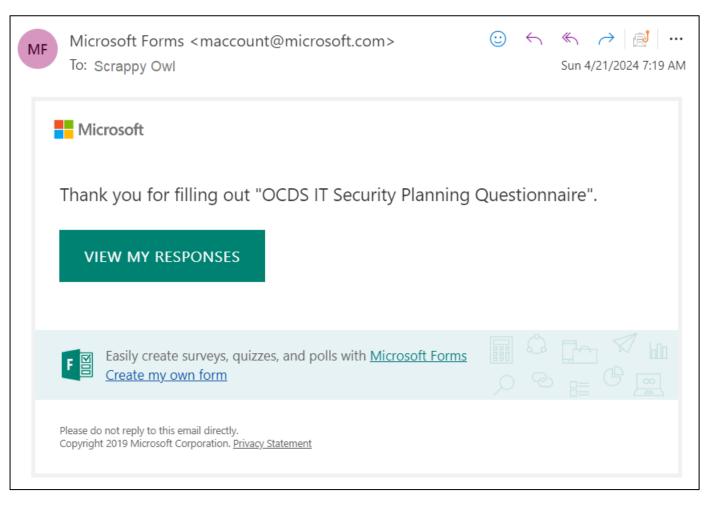
- Overall Process
 - Determine all company Assets
 - Identify vulnerabilities with each asset
 - Threat analysis
 - Identify threats to each vulnerability
 - Assess threat impact to company if vulnerability is exploited
 - Assess the likelihood of the threat exploiting each vulnerability
 - Calculate the Level of Risk
 - Determine acceptability of Risk
 - If not acceptable identify treatment options using security controls to mitigate the Risk
 - Create Risk Assessment & Treatment Plan
 - Create Statement of Acceptance
 - Addressing residual risks

- OCDS process details of IT Security Planning Process
 - This part is the asset identification stage
 - Client completes initial IT Security Planning Questionnaire
 - OCDS Receives and logs response
 - Using the detailed asset identifications OCDS creates a proprietary Risk Assessment Questionnaire for client to complete

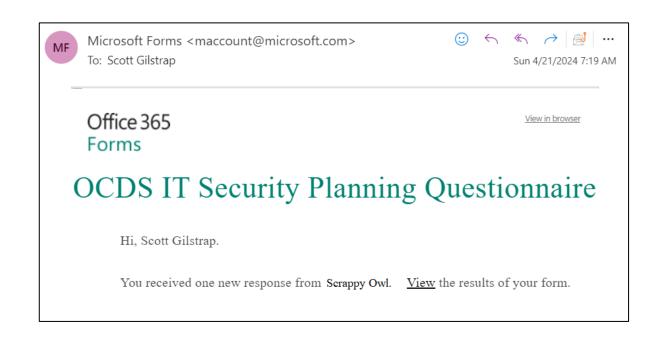


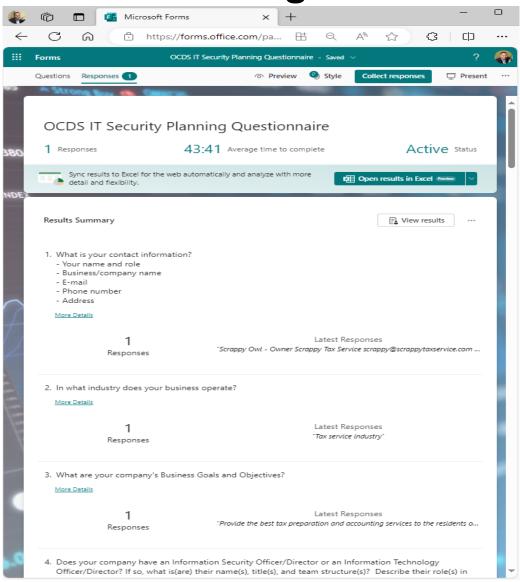






Production



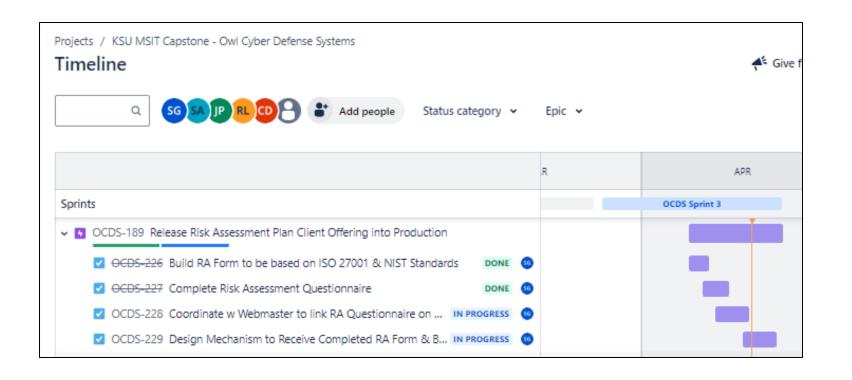


Epic: Release Risk Assessment Plan Client Offering into Production

Scott Gilstrap



Release Risk Assessment Plan Client Offering into Production



Release Risk Assessment Plan Client Offering into Production

Overall Process

- Determine all company Assets
- Identify vulnerabilities with each asset
- Threat analysis
 - Identify threats to each vulnerability
 - Assess threat impact to company if vulnerability is exploited
 - Assess the likelihood of the threat exploiting each vulnerability
- Calculate the Level of Risk
- Determine acceptability of Risk
- If not acceptable identify treatment options using security controls to mitigate the Risk
- Create Risk Assessment & Treatment Plan
- Create Statement of Acceptance
 - Addressing residual risks

- OCDS process details of Risk Assessment Pan
 - This section is the Risk Assessment and Management stage
 - OCDS creates a proprietary Risk Assessment Questionnaire for client to complete
 - Client completes the multi-form, detailed Risk Assessment Questionnaire
 - OCDS creates a Risk Assessment Treatment Plan
 - Client reviews the Risk Assessment Treatment Plan and accepts
 - Documentation is recorded and all parties sign/agree to the developed IT Security and Risk Management Plan

Release Risk Assessment Plan Client Offering into

Production

NIST 800-53 – Standards for Security and Privacy Controls

ISO 27001 – Information Security Management System

This a multi-form process designed specifically for each client

- Threat Identification and Impact Analysis (Impact & Likelihood Assessment):
 - Step 1 of 3: https://forms.office.com/r/eaZpRaMDH9?origin=lprLink
 - Step 2 of 3: https://forms.office.com/r/UQdQsCCSZg?origin=lprLink
 - Step 3 of 3: https://forms.office.com/r/bj2kaz9nkS?origin=lprLink
- Based on the answers to the above questionnaires OCDS calculates Risk Levels:
- Client accepts Risks that are of an appropriate level
- OCDS identifies treatment options using appropriate security controls to mitigate each risk to an acceptable level
- Client accepts treatment options and Risk Treatment Plan
- OCDS generates two reports:
 - Risk Assessment and Treatment
 - Statement of acceptance of residual risks



Release Risk Assessment Plan Client Offering into **Production**

Risk Treatment Options:

- **Decrease** the risk using safeguards
- **Avoid** the risk
- **Accept** the risk
- **Transfer** the risk to a third party

Example of a Risk Register

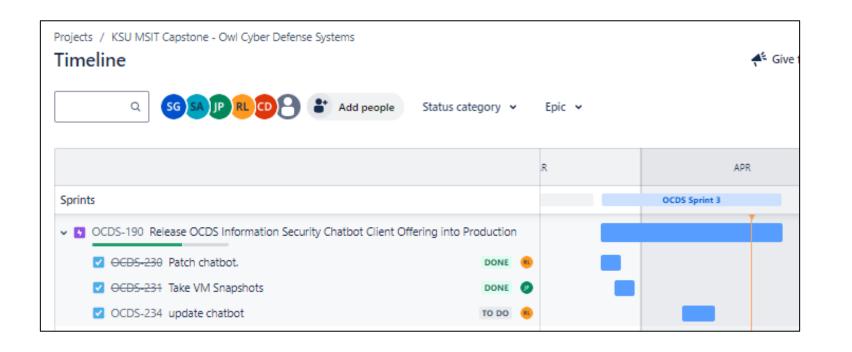
Asset Area	Vulnerability	Threat	Impact	Likelihood	Level	Risk Owner
Remote workspace	Lack of access to facilities, rooms or offices	Unauthorized entry into facilities, rooms or offices	1 – Medium	2 – High	3 Not Acceptable	Scrappy Owl
Remote workspace	Lack of access to facilities, rooms or offices	Unauthorized entry into facilities, rooms or offices	1 – Medium	1 – Medium	2 Acceptable	Scrappy Owl
ScrappyWebSrvr1	Inadequate / incompatible equipment	Interruption of power supply from public network	0 – Low	2 - High	2 Acceptable	Feisty Nightjar
ScrappyWebSrvr1	Inadequate / incompatible equipment	Equipment failure	1 – Medium	1 – Medium	2 Acceptable	Feisty Nightjar
ScrappyWebSrvr1	Test & prod environments not separated	Unauthorized Access: Employee	1 – Medium	2 – High	3 Not Acceptable	Feisty Nightjar
ScrappyWebSrvr1	Test & prod environments not separated	Unauthorized Access: Attacker	2 – High	1 – Medium	3 Not Acceptable	Feisty Nightjar

Epic: Release OCDS Information Security Chatbot Client Offering into Production

Ryan LeBlanc

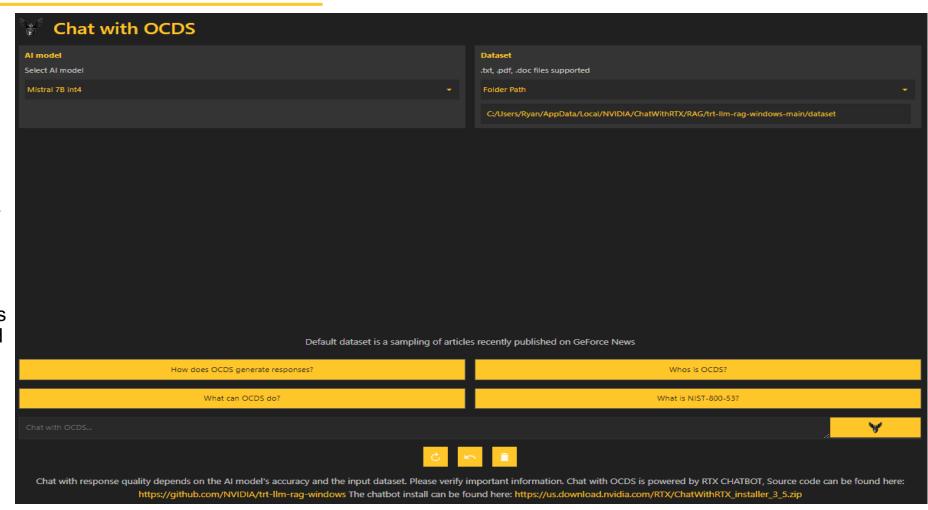


Release OCDS Information Security Chatbot Client Offering into Production



Release OCDS Information Security Chatbot Client Offering into Production

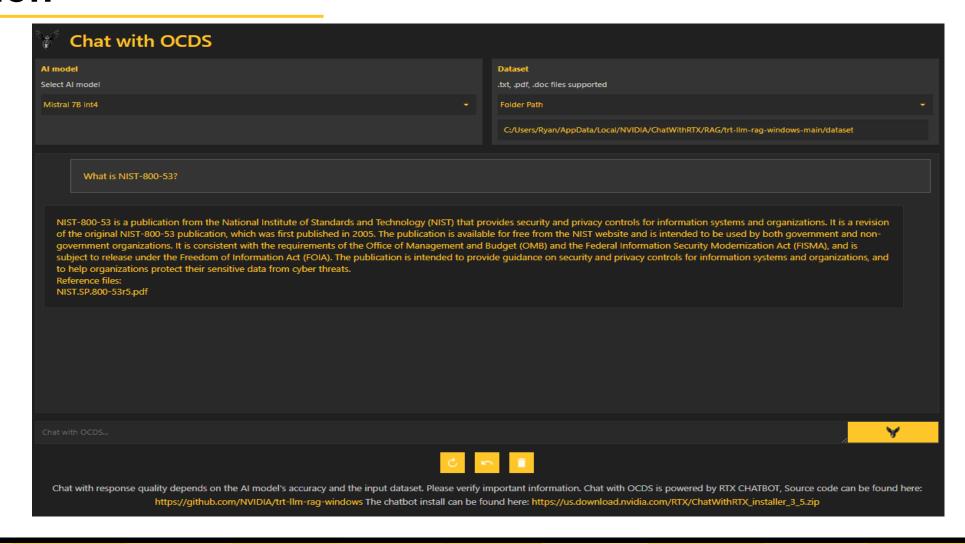
- Powered by RTX
- Used **NIST 800-53** information security controls and standards to populate datasets to teach the OCDS Chatbot
- Used PyCharm and Visual Studio Code scripting to modify RTX Chatbot source code
- OCDS Chatbot utilized NIST standards to appropriately answer client security questions providing security advice based on NIST standards
- This enables our clients to ask IT security questions and receive the appropriate answer to properly secure their environment



Owner: Ryan LeBlanc

Release OCDS Information Security Chatbot Client Offering into Production

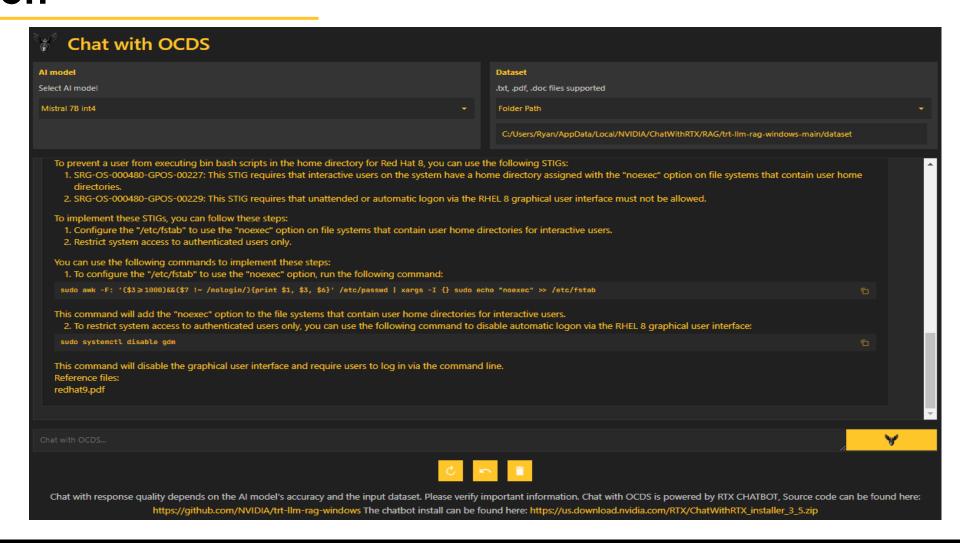
- Default dataset STIG xml & business proposal file.
- **OCDS Security Chatbot** provides appropriate answers to security questions and an output file for the clients.
- **Examples:**
 - What is NIST 800-53?





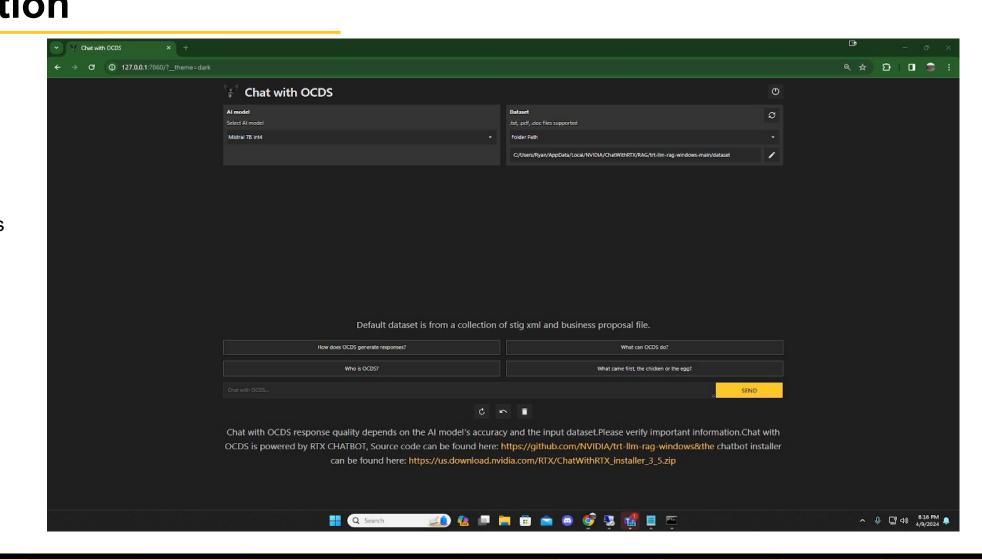
Release OCDS Information Security Chatbot Client Offering into Production

- Default dataset STIG xml & business proposal file.
- **OCDS Security Chatbot** provides appropriate answers to security questions and an output file for the clients.
- **Examples:**
 - STIG implementation



Release OCDS Information Security Chatbot Client Offering into Production

- Click image to play video (older color scheme)
- Default dataset STIG xml & business proposal file.
- OCDS Security Chatbot provides appropriate answers to security questions and an output file for the clients.
- Examples:
 - What can OCDS do?
 - Provide me fixes to ensure home is not executable in FSTAB.
 - In Ubuntu provide me fixes to make sure password history is on compliance with STIGs.



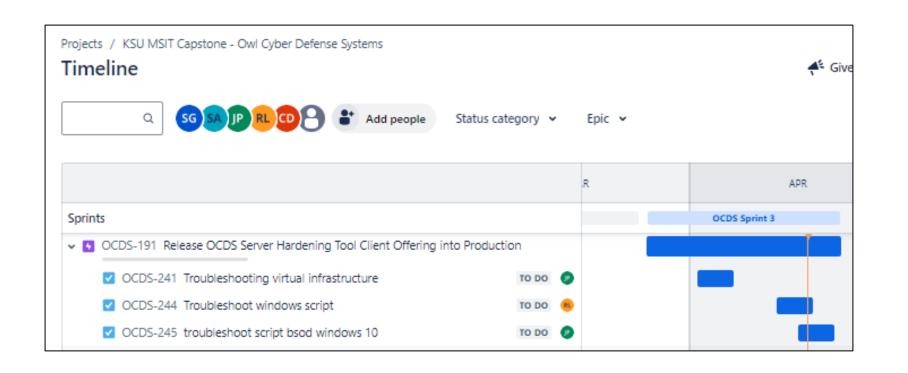
Owner: Ryan LeBlanc

Epic: Release OCDS Server Hardening Tool Client Offering into Production

Justin Place

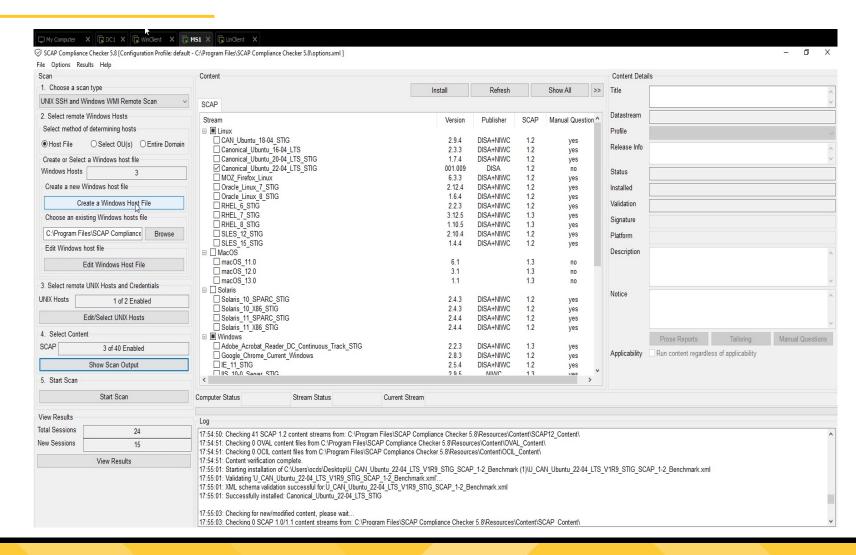


Release OCDS Server Hardening Tool Client Offering into Production



Release OCDS Server Hardening Tool Client Offering into Production

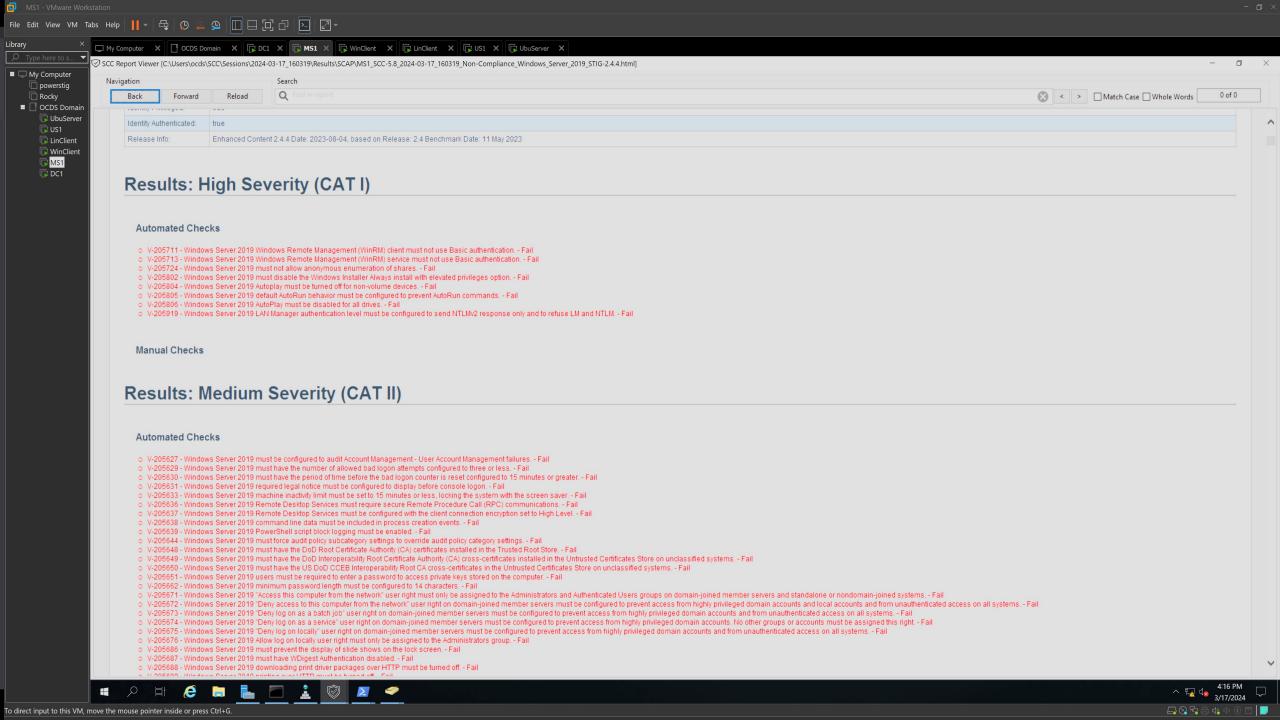
- Completely built out and hosting entire virtual infrastructure on VMWare Workstation
 - DC1
 - Win10Client (Windows 10)
 - UC1 (Ubuntu client)
 - MS1
- PSSession
- PowerShell / SSH
- STIG Security Technical Implementation Guide
- SCAP Security Content Automation Protocol
- Pre-STIG scan / Post-STIG scan

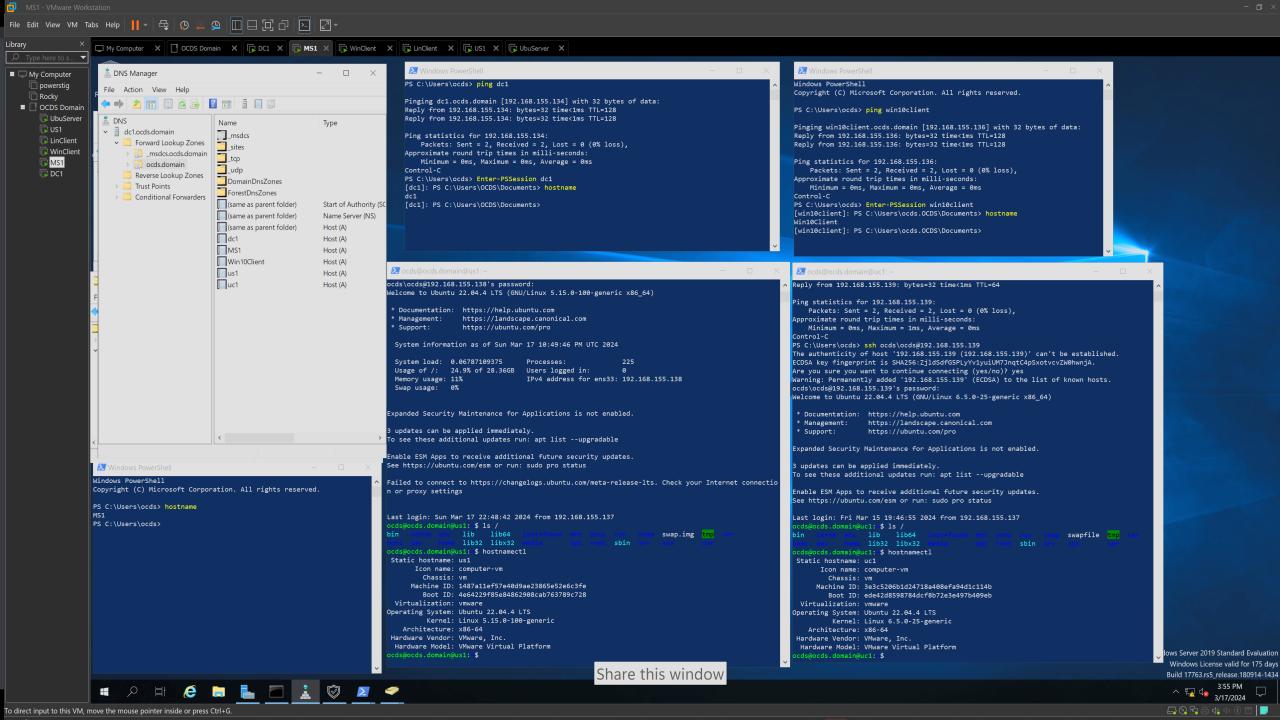


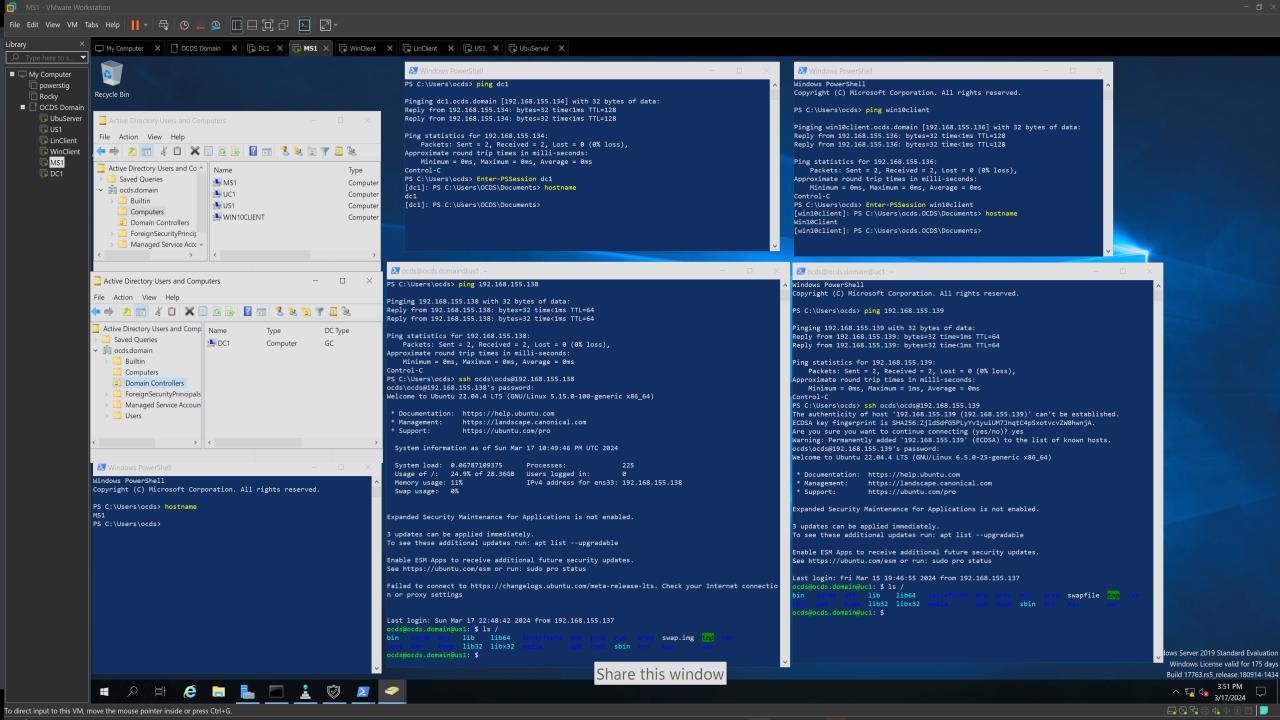
Release OCDS Server Hardening Tool Client Offering into Production

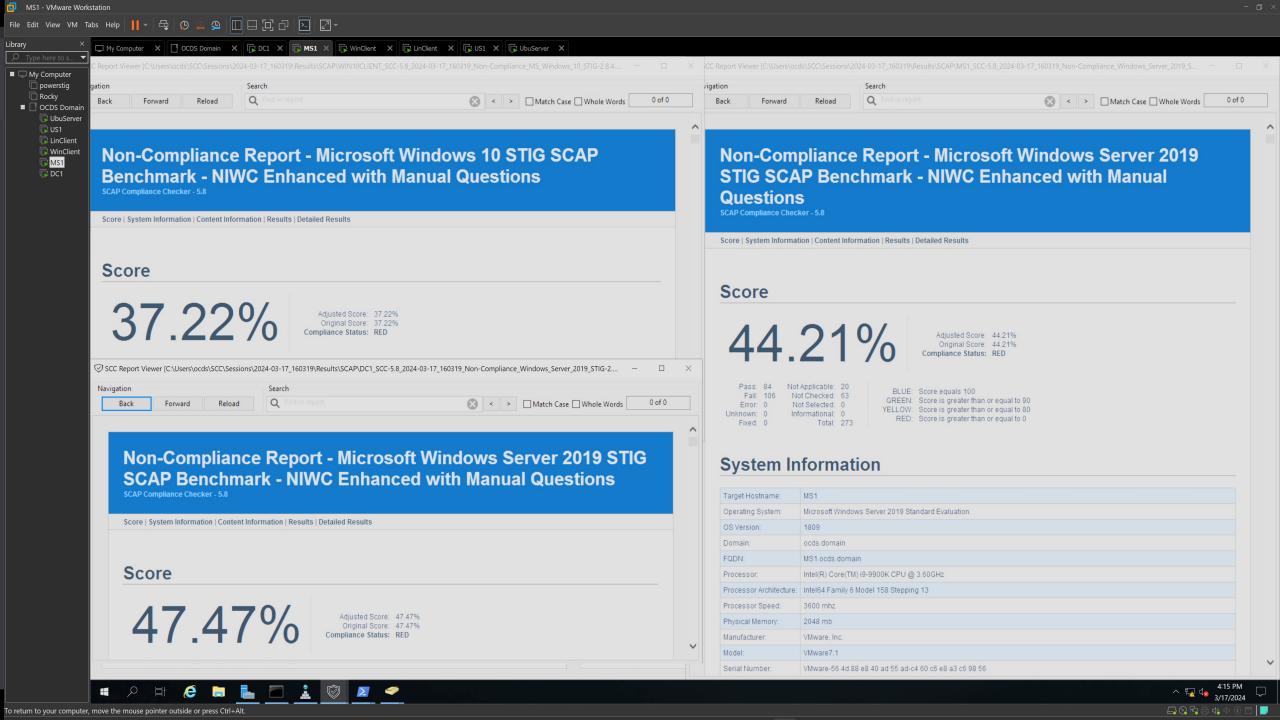
- Click image to play video
- Hardening process based on NIST guidelines and appropriate STIGs
- Pings all VMs from MS1 showing connectivity
- Enter PSSession to show STIG & run script – changes registry
- SSH to Ubuntu client
- Launch SCAP
- Host files
- Run scans
- Scores

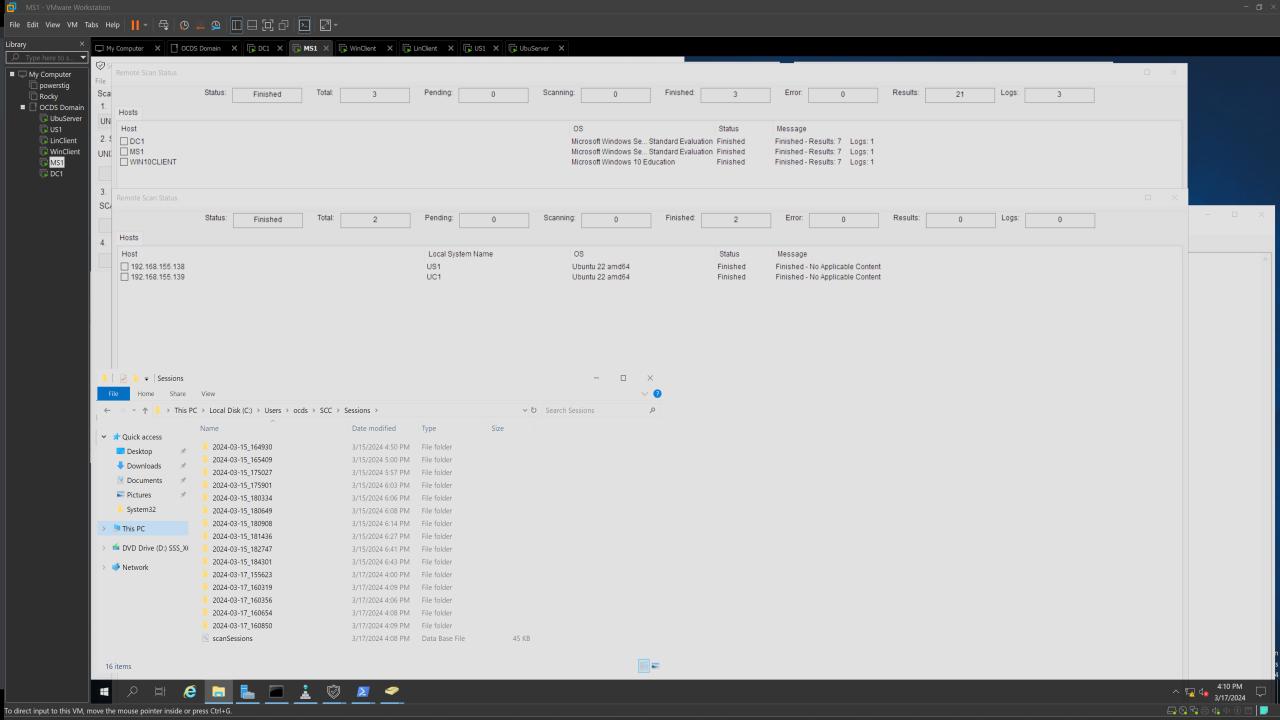


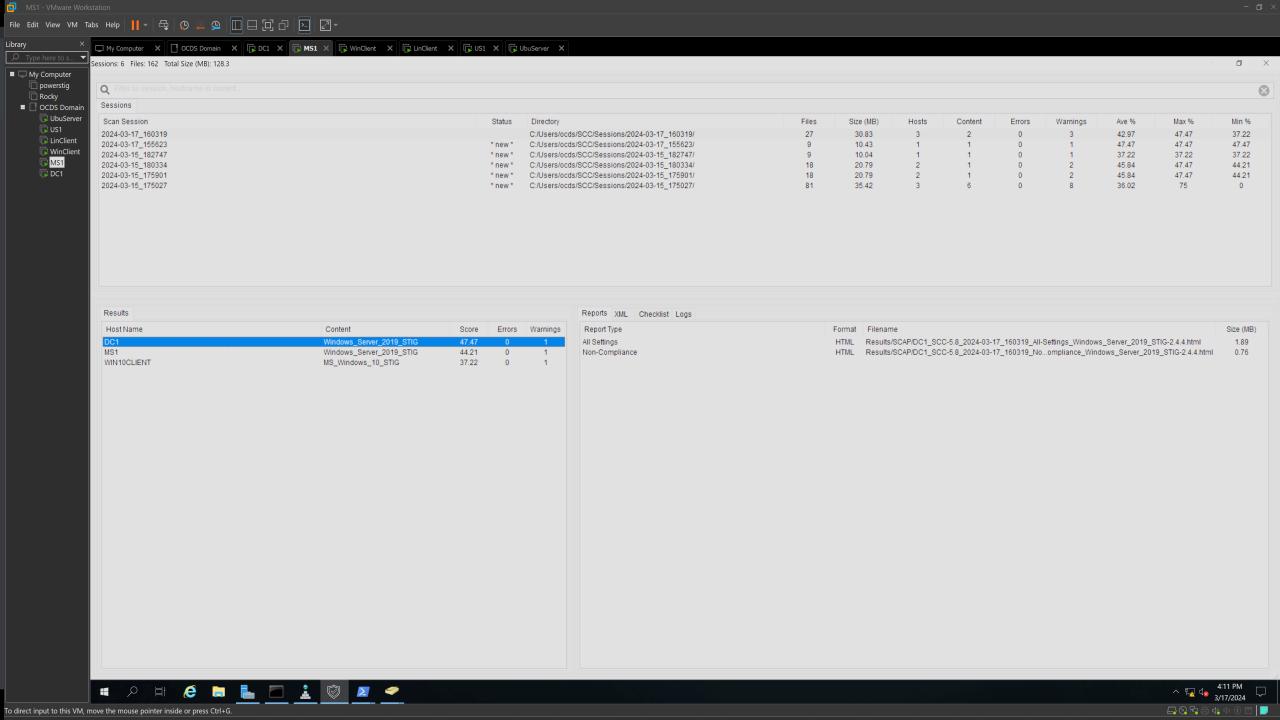










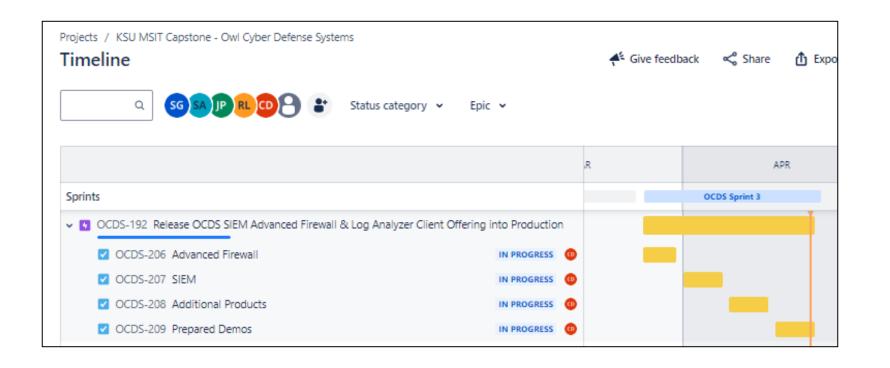


Epic: Release OCDS SIEM Advanced Firewall & Log Analyzer Client Offering into Production

Chris Dunbar



Release OCDS SIEM Advanced Firewall & Log Analyzer Client Offering into Production





Release OCDS SIEM Advanced Firewall & Log Analyzer Client Offering into Production

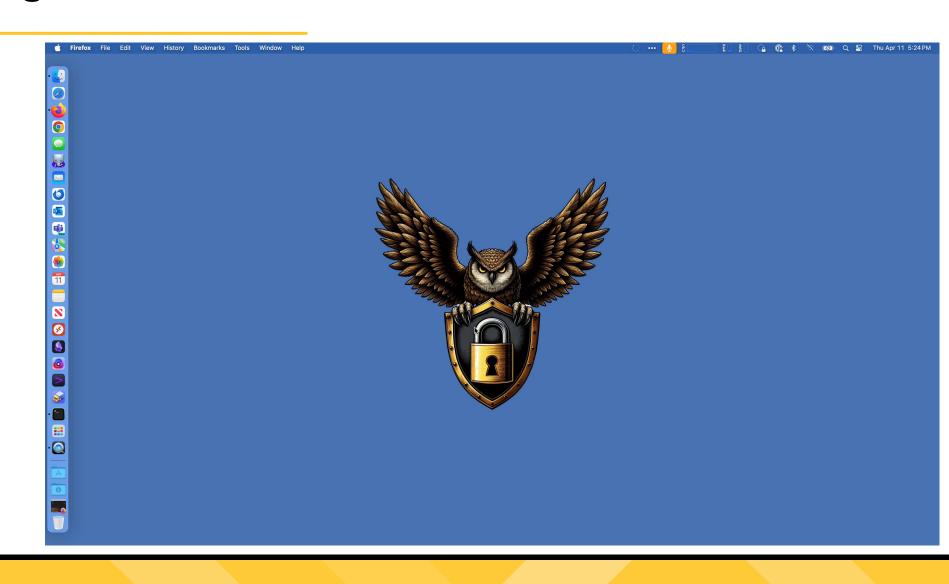
- Configured Security Onion VM and open source SEIM network & security monitoring tool for client offering.
- Configured SPAN port at data center
- Self-hosted on VMWare ESXi virtual infrastructure





Release OCDS SIEM Advanced Firewall & Log Analyzer Client Offering into Production

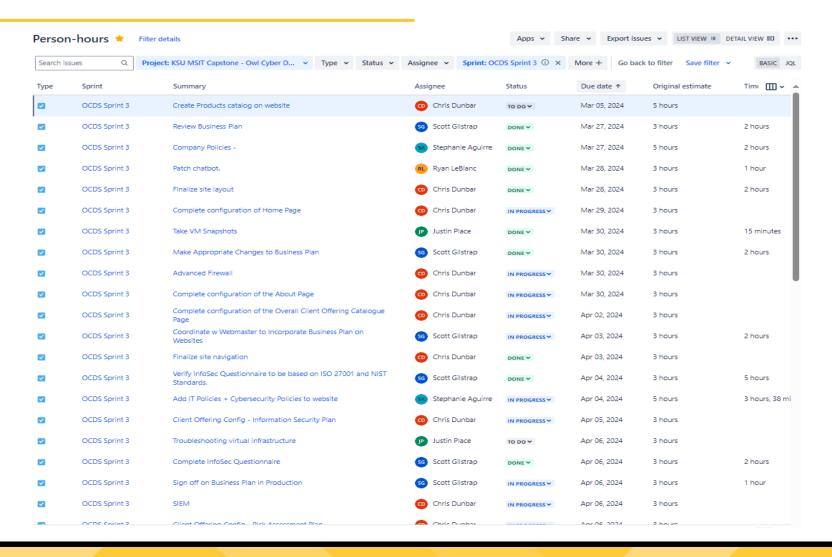
- Click to play video
- Hardening process based on NIST guidelines and appropriate STIGs
- Pings all VMs from MS1 showing connectivity
- Enter PSSession to show STIG & run script – changes registry
- SSH to Ubuntu client
- Launch SCAP
- Host files
- Run scans
- Scores



Owner: Chris Dunbar

Sprint 3 Time Tracking

Sprint 3 Person-hour Time Tracking (Real-time Jira project export)



Person-hours Automated Report: Week-1 24-30Mar24

Sprint	OCDS Sprint 3	,T
Issue Type	Task	"T
Week of	24-30Mar24	"T
Updated	(AII)	~

Row Labels	▼ Sum of Time Spent Calc
⊕ Chris Dunbar	2
■ Justin Place	0.25
⊞ Ryan LeBlanc	1
■ Scott Gilstrap	4
■ Stephanie Agui	rre 2
Grand Total	9.25

Sprint	OCDS Sprint 3	"T
Issue Type	Task	Ţ
Week of	24-30Mar24	"T
Updated	(All)	-

Row Labels	▼ Sum of Time Spent Calc
□ Chris Dunbar	2
Create Products catalog on website	0
Finalize site layout	2
Complete configuration of Home Page	0
Advanced Firewall	0
Complete configuration of the About Page	0
■ Justin Place	0.25
Take VM Snapshots	0.25
■ Ryan LeBlanc	1
Patch chatbot.	1
■ Scott Gilstrap	4
Review Business Plan	2
Make Appropriate Changes to Business Pla	n 2
■ Stephanie Aguirre	2
Company Policies -	2
Grand Total	9.25

Person-hours Automated Report: Week-2 31Mar-06Apr24

Sprint	OCDS Sprint 3	,T
Issue Type	Task	,T
Week of	31Mar-06Apr24	,T
Updated	(AII)	-

Row Labels	▼ Sum of Time Spent Calc
⊞ Chris Dunbar	6.7
⊞ Justin Place	3.0
■ Scott Gilstrap	10.0
⊞ Stephanie Agui	rre 3.6
Grand Total	23.4

Sprint	OCDS Sprint 3	a
Issue Type	Task ⊸▼	
Week of	31Mar-06Apr24 ₹	a
Updated	(AII)	

Row Labels	Sum of Time Spent Calc
■ Chris Dunbar	6.7
Complete configuration of the Overall Client Offering Catalogue Page	1.0
Finalize site navigation	0.5
Client Offering Config - Information Security Plan	1.0
SIEM	2.0
Client Offering Config - Risk Assessment Plan	2.2
■ Justin Place	3.0
Troubleshooting virtual infrastructure	3.0
■ Scott Gilstrap	10.0
Coordinate w Webmaster to Incorporate Business Plan on Websites	2.0
Verify InfoSec Questionnaire to be based on ISO 27001 and NIST Standards	5.0
Complete InfoSec Questionnaire	2.0
Sign off on Business Plan in Production	1.0
■ Stephanie Aguirre	3.6
Add IT Policies + Cybersecurity Policies to website	3.6
Grand Total	23.4

Person-hours Automated Report: Week-3 07-13Apr24

Sprint	OCDS Sprint 3	Ţ
Issue Type	Task	Ţ,
Week of	07-13Apr24	T.
Updated	(AII)	-

Row Labels	▼ Sum of Time Spent Calc
⊞ Chris Dunbar	5.0
⊞ Ryan LeBlanc	5.3
■ Scott Gilstrap	11.0
⊞ Stephanie Agui	rre 8.3
Grand Total	29.6

Sprint	OCDS Sprint 3	Ţ
Issue Type	Task	Ţ
Week of	07-13Apr24	Ţ,
Updated	(AII)	_

Row Labels	Sum of Time Spent Calc
⊟ Chris Dunbar	5.0
Client Offering Config - Cyber Awareness Training	3.0
Additional Products	1.0
Client Offering Config - OCDS Cyber Security Chatbot	1.0
■ Ryan LeBlanc	5.3
update chatbot	5.3
☐ Scott Gilstrap	11.0
Build RA Form to be based on ISO 27001 & NIST Standards	2.0
Coordinate w Webmaster to link InfoSec Questionnaire on Company Website	3.0
Complete Risk Assessment Questionnaire	3.0
Design Mechanism to Receive Completed InfoSec Form & Build IT InfoSec Plan	n 3.0
■ Stephanie Aguirre	8.3
Research IoT Devices + securing them	3.6
Work on Mod for Securing IoT Devices	4.7
Grand Total	29.6

Person-hours Automated Report: Week-4 14-20Apr24

Sprint	OCDS Sprint 3	Ţ
Issue Type	Task	Ţ
Week of	14-20Apr24	Ţ
Updated	(AII)	-

Row Labels	▼ Sum of Time Spent Cal				
⊞ Chris Dunbar	9.1				
■ Justin Place	3.0				
⊞ Ryan LeBlanc	3.0				
■ Scott Gilstrap	11.0				
■ Stephanie Agui	rre 3.0				
Grand Total	29.1				

Sprint	OCDS Sprint 3	Ţ
Issue Type	Task	Ţ
Week of	14-20Apr24	Ţ
Updated	(AII)	T

Row Labels	▼ Sum of Time Spent Calc
⊟ Chris Dunbar	9.1
Publish near-final draft to production	0.0
Work with each team members to upload appropriate content	0.0
Client Offering Config - OCDS Server Hardening Tool	3.0
Prepared Demos	3.0
Client Offering Config - SIEM Adv F/W & Log Analyzer Tool	3.0
∃ Justin Place	3.0
troubleshoot script bsod windows 10	3.0
⊟ Ryan LeBlanc	3.0
Troubleshoot windows script	3.0
■ Scott Gilstrap	11.0
Coordinate w Webmaster to link RA Questionnaire on Company Website	2.0
Verify Company Policies Complete & in Production	3.0
Verify Company Website Complete & in Production	1.0
Verify Project Website Complete & in Production	1.0
Verify Business Plan Complete & in Production	1.0
Design Mechanism to Receive Completed RA Form & Build IT Risk Management Pla	n 3.0
■ Stephanie Aguirre	3.0
Complete all Training Modules	3.0
Grand Total	29.1

Sprint 3 Person-hour Time Tracking (Team Totals)

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	\smile		13	$\boldsymbol{\nu}$	ווג	va	•

- Justin Place
- Ryan LeBlanc
- Scott Gilstrap
- Stephanie Aguirre

S	Sprint	OCDS Sprint 3	Ţ
15	ssue Type	Task	T.
٧	Veek of	(All)	-
L	Jpdated	(All)	-

	Sum of Time Spent Calc	TeamMember	¥					
	Tasks	Chris Dunbar		Justin Place Ryan LeBlanc	Scott Gilstrap	Stephanie Aguirre	Grand 7	Гotal
е	Create Products catalog on website	0	0.0					0.0
	Review Business Plan				2.0			2.0
	Company Policies -					2.0)	2.0
	Patch chatbot.			1.0				1.0
	Finalize site layout	2	2.0					2.0
	Complete configuration of Home Page	0	0.0					0.0
	Take VM Snapshots			0.3				0.3
	Make Appropriate Changes to Business Plan				2.0			2.0
	Advanced Firewall	0	0.0					0.0
	Complete configuration of the About Page	0	0.0					0.0
	Complete configuration of the Overall Client Offering Catalogue Page	1	L. 0					1.0
	Client Offering Config. SIGNA Adv. F/M. S. Log Analyzor Tool		3.0					3.0
	Client Offering Config - SIEM Adv F/W & Log Analyzer Tool Preparer Final Presentation	3	5.0		0.0			0.0
	Upload Milestone-3 Documents				0.0			0.0
	·				0.0			0.0
	Department Presentation							
	Deliver Project Deliverable Pkg to Owner				0.0			0.0
	Final Project Report				0.0			0.0
	Grand Total	22	2.8	6.3 9.3	36.0	17.0)	91.3

Project Performance & Experience

Recap/Review/Reflection

Milestone 3 Goals

Strategic Objective:

Establish the OCDS cybersecurity business providing small businesses cost effective tools to increase their cybersecurity protection posture at an affordable rate

Sprint 3
Mar 26 – Apr 21, 2024

Operational Objectives

- Business Plan fully completed and published
- Company Policies published in Business Plan
- Project Website deployed and released into production with all documentation
- Company Website deployed and released into production
- Cyber Awareness Training Modules deployed and released into production on website
- IT Security Plan deployed and released into production on the website
- Proprietary Risk Assessment deployed and released into production on the website
- Al Security Chatbot deployed and released into production on the website
- Server Hardening Tool deployed and released into production
- SIEM Advanced Firewall and Log Analyzer deployed and released into production

Project Performance & Experience

Accomplishments

- Staying on track to complete each milestone task in a timely matter. Creating the cyber security training and awareness training modules.
- Getting a mixture of code working to initially create a chatbot and create python scrips to format datasets so the chatbot could learn.
- Implemented and adjusted the RTX chatbot to be more OCDS specific/proprietary.
- Created a Windows 10, two Ubuntu (desktop and server) systems and two Server 2019 VM's. Created virtualized domain infrastructure to include three Windows OS's and two Linux OS's. Assisted in the development of AI training model data used for chat bot.
- Used Jira for a complete project for the first time and created the automated Person-hour export. Used Microsoft Forms to create the IT Security Planning Tool as well as the proprietary Client Risk Assessment tool. Also created the detailed and robust company Business Plan.

Challenges

- Deciding on the presentation format of our cyber security training and awareness for this project. Researched a lot of different trainings to get an idea on what to do for ours and the look & feel.
- Learning and becoming efficient at Python coding. There was also an ML/AI learning curve.
- A few challenges faced were joining Linux machines to the virtualized domain. Editing AI training model data for accuracy. Training original AI bot for optimal accuracy. Creating PowerShell script to automate STIG process.
- Trying to figure out how to get AI to collect all the data from the client and generate an automated Risk Assessment. I ended up with some automation, but I still had some manual effort as well to generate the proprietary Risk Assessment Plan for the client.
- Time management was a big challenge. With a fulltime career being on the verge of a promotion to Director, taking Scrum Master certification courses, being in the Navy Reserves in the process of transferring to the Army National Guard as a Cyber Warrant Officer, and managing a family all while taking this Capstone class and working this project has proven to be very taxing and time consuming.

Configuring the Span Port correct in the data center for the SIEM data collection.

Project Performance & Experience

Lessons Learned

- Time goes by fast when researching information for a project and applying all the information learned. You think you have all the time in the world, but before you know it it's time to submit the final project.
- ML/AI is only as good as the dataset that is prepared, and ML/AI can be created to be bias as the dataset is what it builds from.
- Over the course of the semester, I learned a lot regarding AI. I learned about the different models and methods that could be used in creating and training an AI. How to trim the AI dataset for increased accuracy.
- Good, detailed planning and adherence to that plan is always required when a lot is going on.
- Thorough research is key to collecting data, developing a good plan, and executing on that plan.
- Communication is extremely important for a multifaceted project always keep everyone informed. Meet and/or exchange
 information often. Adherence to the scrum meeting methodology is important to good project tracking and a successful project.

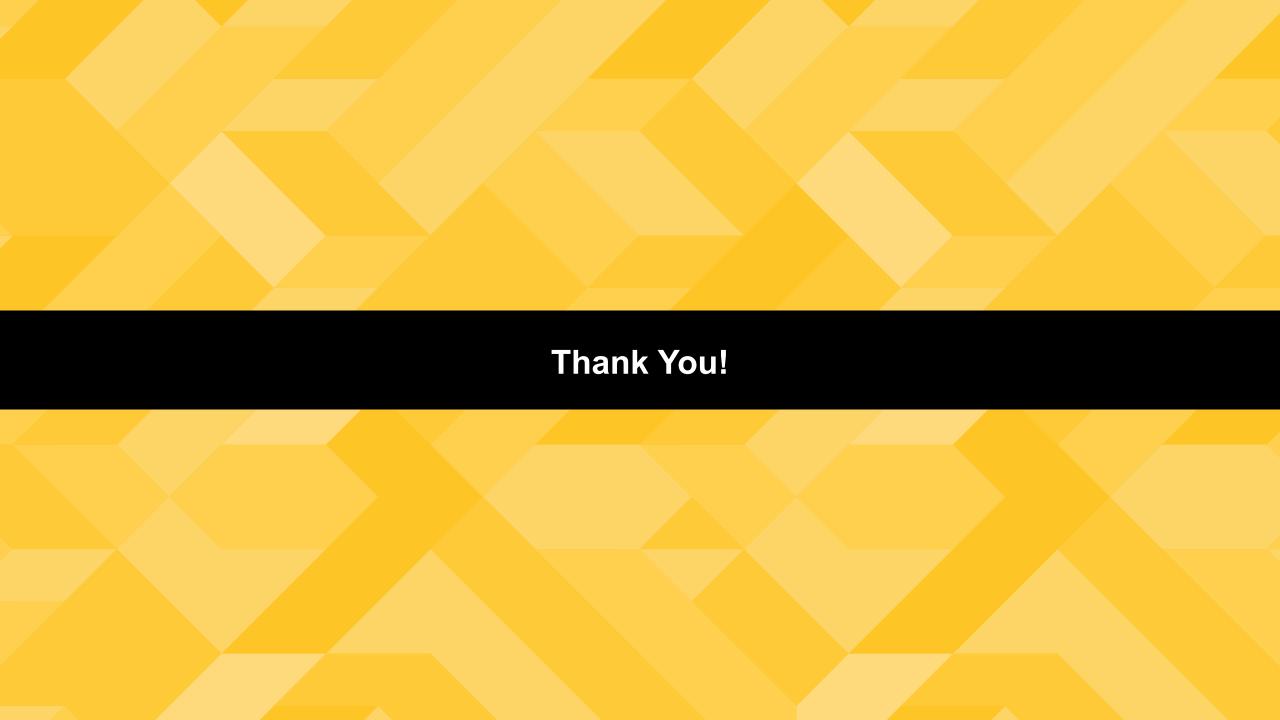
Opportunities for Improvement

- Time management is still something to work on. Hold ourselves accountable every day instead of tackling all tasks in one day and having one day of research/working on the project.
- Python coding experience and better understanding of ML/AI language models, and the intricate networks that are designed to make them self learn.
- More precise datasets for AI model. Learn more about how the different AI datasets work and how to optimize model used for optimal performance. Increase PowerShell scripting knowledge.
- Stay focused on my current topic at hand. Finish a thought or a task before trying to multi-task too much and get too much going at one time causing a lose of focus and losing track of current task status. If multi-tasking is required keep good notes and log everything.
- Execute on the plan. Learn to be concise in my delivery. Stay focused on short, deliberate, well-worded and informative speaking points.

Next Steps

What's next for OCDS

- OCDS at C-Day! April 25, 2024
- Department presentation of OCDS project April 28, 2024
- Final Project Report by May 5, 2024
- Each member to conduct...
 - End Term Peer Evaluation by May 1, 2024
 - Capstone Self Reflection by May 1, 2024
 - Career Profile (LinkedIn) by April 28, 2024
- Celebrate success!
 - A good project manager/scrum master will drive a project team and pull out the teams' best during a project
 - It's important to celebrate success at the end of a successful project!





https://project.ocds.tech

IT-7993 IT Capstone Project

ID: G01/W01-P4

Title: Owl Cyber Defense Systems

Sponsor: Dr. Ying Xie

April 23, 2024



Team Members: Scott Gilstrap, Stephanie Aguirre, Chris Dunbar, Justin Place, Ryan LeBlanc